	HARRO	OW HEALTH	AND WELLE	BEING ACTI	ON PLAN 2013	3 - 2016 (P	rogress Update	2013-14)		
PRIMARY PREVEN	TION: LIFESTYLES AND COMMUNI	TY								
Objectives	Action	Timescale	Lead Directorate/ Partner	Lead Manager	Resources	Related Strategies	Which outcomes does this contribute to? (e.g. in PHOF)	Progress	R A G L	Link to strategy
товассо										
	Revise the Tobacco needs assessment	Nov-1	3 Public Health	Carole Furlong	Finance: none required Workforce: Public Health Intelligence (PHI) Team	Tobacco Needs Assessment 2010; Tobacco Strategy for Harrow 2010	PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s)	This is planned but not yet complete - on track	Α	
	fv	Jun-1	Public Health/ Trading Standards/ Licensing/ Environmental Health, CCG/ Stop Smoking Service Providers/ Fire 3 Service	Carole Furlong	Finance: £10k required		PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s)	Tobacco Control Alliance established led by the Consultant Lead for PH. Recent meeting covering NWL Boroughs regarding shisha and the posibbilities for joint cross Borough working.	<u> </u>	P:\Public Health\Public Healt Topics & CCG\Tobacco\Tobacco_ Control Alliance\Action Plan 2014-5 SH updated.doc
	Develop and deliver tobacco control action plan	Jun-1	3 Public Health	Carole Furlong	Finance: none required Workforce: PH Commissioning Team	Tobacco Strategy for Harrow 2010	PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s) Process measure: Smoking quitters (5% of number of adult smokers to quit per year)	Action plan for the Harrow Stop Smoking Service developed and currently being worked against for 14.15. Plans for 13.14 included for reference.		P:\Public Health\Barnet & Harrow PH Teams\Public Health Commissioning\Tobacco\201 15\Harrow\Action Plans\F\NA Marketing activity plan for 2014.15.xls
PHYSICAL ACTIVTY & OBESITY	Undertake a needs assessment on obesity and	Oct-13			Finance: none required Workforce: PHI & health improvement		PH2.6. Excess weight in 4- and 10-11 year olds PH 2.12. Excess weight in adults; PH 2.13. Proportio of physically active and inactive adults	Obesity needs assessment completed Oct 2013.		
ALCOUR!	physical activity Develop and deliver obesity action plan	Dec-1	Public Health 3 Public Health	Sandra Husbands Sandra Husbands	Finance: to be determined Workforce: PHI & health improvement teams		PH2.6. Excess weight in 4- and 10-11 year olds PH 2.12. Excess weight in adults; PH 2.13. Proportio of physically active and inactive adults	Obesity strategy draft & action plan developed and presented to HWB March 2014	A	
3 ALCOHOL	Review the annual alcohol assessment and identify hot spots for alcohol abuse/misuse	Oct-1	3 Joint Analytical Group	Bridget O'Dwyer	Finance: None required Workforce: police crim analyst; PH analyst; community safety analyst.		PH 2.18. Alcohol-related admissions to hospital	Review of Drug and Alcohol Strategy is in Progress - expected complete by September 2014	G	

	Responsible drinking health promotion campaigns	National campaign day	Public Health	Sandra Husbands/Taiq Chowdry	Finance: to be determined Workforce: Communications & Harrow Health Improvement Team		PH 2.18. Alcohol-related admissions to hospital	This was not a priority during 2013-14	В	
	Tackle binge drinking in Harrow town centre and Wealdstone centre,		Safer Harrow	Mike Howes/Taiq Choudhury	Finance: Workforce:		PH 2.18. Alcohol-related admissions to hospital	This was not a priority during 2013-14	В	http://harrowhub.harrow.gov. uk/info/200234/community and d environment/492/communit y safety
	Training in brief advice for front line town centre police and council staff		Safer Harrow/ Public Health	Sandra Husbands/Taiq Chowdry/Anna Kirk	Finance: to be determined Workforce: Bridget O'Dwyer		PH 2.18. Alcohol-related admissions to hospital	This is included in the Harrow Health Improvement plan for 2014-15 and will be looked at in Q3 and 4	A	http://harrowhub.harrow.gov. uk/info/200234/community an d_environment/492/community y_safety
	Implement an information-sharing programme with local A&E, Urgent care and Walk-in centres to identify alcohol–related attendances and where the drinking took place.		Safer Harrow/ Public Health	Laura Fabumni	Finance:none required Workforce: PHI Team/A&E /UCC /WIC Staff		PH 2.18. Alcohol-related admissions to hospital	Not a priority for 2013-2014	В	http://harrowhub.harrow.gov. uk/info/200234/community_and_environment/492/community_safety
	Promote brief intervention by healthcare professionals to identify and advise people with alcohol misuse issues.		Public Health	Laura Fabumni/Sandra Husbands/Anna Kirk	Finance: to be determined Workforce: Anna Kirk, Bridget O'Dwyer		PH 2.18. Alcohol-related admissions to hospital	This service has been commissioned from Harrow Community Pharmacies and is currently seeing over 100 people consistently each month who are opportunistically screened and offered the appropriate advice or referral. The service is also promoted so residents who are worried about their drinking can self refer.		
	Monitor impact of alcohol free-zone		Safer Harrow Community Safety Services	Finley Flett	Finance: Workforce:	Anti Social Behaviour Strategy 2010-2013; Safer Harrow Partnership's Crime, Disorder and Drugs Strategy	PH 2.18. Alcohol-related admissions to hospital	Not Responded	Υ	
4 CANCERS	Map environmental cancer risk (e.g. asbestos)	Dec-13	Environmental health	Taig Chowdhury	Finance: Workforce:	Health and Safety Code of Practice 13 00 - Asbestos	PH 4.6. Mortality from cancer	Not Responded	٧	uk/download/5385/community safety plan; http://harrowhub.harrow.gov. uk/download/3166/asbestos c op 21st march 2011
	Put in place a programme of inspection of identified sites	Start Dec 2013	Environmental health		Finance: Workforce:	Health and Safety	PH 4.6. Mortality from cancer	There is a statutory requirement on all premises to manage their own asbestos which includes a period of inspection. The Council would only inspect if any issue or if any removal takes place as notified through.	G	http://harrowhub.harrow.gov. uk/download/5385/community safety_plan_
	Put in place local assurance process for cancer screening, liaising with PHE and NHSE		Public Health	Laura Fabumni	Finance: none required Workforce: PHI Team		PH 2.20. Cancer screening coverage	This is planned to progress in 2015	A	
	Promote early detection through raising awareness of signs and symptoms of cancer through population campaigns Promote early detection through prompt	National campaign day	Public Health	Sandra Husbands	determined Workforce: Communications & Harrow Health Improvement Team		PH2.19. Cancer diagnosed at stage 1 and 2 (Placeholder)	This was not a priority during 2013-14.	В	
	referral through the "two week wait" system for rapid diagnosis		ccg	Amol Kelshiker	Finance: Workforce:	End of Life	early detection and reductioin in deaths?	Cancer lead currently presenting to CCG Board to approve GP education and training.	А	

		Ensure support for people with cancer								
		regarding benefits and access to social and					Equality			
		voluntary sector support for them and their		CCG/ Public Health &		Finance:	&engagement			
		family/carers	May-13		Amol Kelshiker	Workforce:	strategy		Not Responded	v
Н		Continue support programme for people who	11107 15		7 and Reismiter	Working Co.	ot. accey		Not nesponded	·
		have been on long term sick leave to get back				Finance:			Client group supported through Xcite provision. Outreach	
		into work	May-13	E&E	Mark Billington	Workforce:			to GPs & joint work with Remploy	G
F	DDIA 4 A DV DDEVENTION				,g.	1				
L	PRIMARY PREVENTION:	MATERNAL HEALTH AND EA	KLY INTERVE				_			
				CCG/ C&FS						
									Breast feeding support groups based in Children Centres	
									(CC). Breastfeeding peer supporters are enagaged, trained	
									and in operation. Some CC staff attended upskill sessions.	
									Breast feeding top tips resource under development (G
							The Children and		funding required). Dedicated Health visitor lead as key contact for CC staff in place. Harrow awarded	
							Young People's		breastfeeding friendly borough. This action is replaced by	
							Commissioning		new action plan based on Commissioning Intentions	hater //hamman hada hamman and
							Plan 2011-2014; Children Services		new action plan based on commissioning intentions	http://harrowhub.harrow.gov. uk/download/5396/harrow_chi
		Promote initiation and continuation of				Finance:	Directorate 2011-			Idren and young peoples co
		breastfeeding				Workforce:	13 Plan	PH2.2. Breastfeeding		mmissioning plan 2011-2015
-	=	breastreeung		CCG/ C&FS		WOIKIOICE.	13 Fidil	r 112.2. Dreastreeding		innissioning plan 2011-2015
				000, 00.5						
							The Children's and			http://harrowhub.harrow.gov.
							Young People's			uk/download/5396/harrow_chi
						Finance:	Commissioning		No action taken. This action is replaced by new action	Idren and young peoples co
	Promote Early Years Healthy Nutrition	Promote healthy weaning				Workforce:	Plan 2011-2014		plan based on Commissioning Intentions	R mmissioning plan 2011-2015
	, , , , , , , , , , , , , , , , , , , ,			CCG/ C&FS					,	
									PAFT programme established for a number of years.	
									100% Children Centre staff trained as PAFT	
									educators. EYFS and PAFT curriculum used in	
									centres. Pre and postnatal groups being piloted.	
									Parent workshops on key topics available and	
									delivered (list can be provided) Enabler role	
									established in children centres to work with parents	
									experiencing difficulty. Midwives based in centres -	G
									quick referral available. Health Visitors offering	
									services via the CC'ss. Joint working, co-location and co-delivery in place; weighing ;weaning. Oral	
							1		health support established and reaching high	
1							1		numbers of families. Referrals via MASH, CC reps at	
									MASH meetings. This action is replaced by new	
							1		action plan based on Commissioning Intentions.	
1		Davidon a programma to identify first time					The Children's	PH 2.5. Child development		http://borroushub.borr
		Develop a programme to identify first time					The Children's and	(Placeholder); PH 2.1. Low		http://harrowhub.harrow.gov. uk/download/5396/harrow chi
		parents or parents who have had problems during antenatal care and offer support				Finance:	Young People's Commissioning	birth weight of term		Idren and young peoples co
		packages				Workforce:	Plan 2011-2014	babies		mmissioning plan 2011-2015
L	<u> </u>	packages			l	WORKIUICE.	r (a) 1 2011-2014	nanies		minissioning plan 2011-2015

	Implement school-based wellbeing programme	Public Health/ C&FS	Laura Fabumni/Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH 2.6 Excess weight in 4-5 and 10-11 year olds; PH 2.7 Hospital admissions caused by unintentional and deliberate injuries in under 18s; PH 2.8 Emotional well-being of looked after children (placeholder); PH 2.4 Under-18 conceptions	Several schools are engaged in the following programmes: Rights Respecting UN scheme based on the UN convention on the rights of the child. Social and Emotional Aspects of Learning; Healthy Schools Programme; Various counselling and mentoring schemes in schools and clusters; School Sports Programme (all); Personal Social Health and Emotional Education (PSHE - all); Citizenship curriculum and extended activities; Careers Information Advice and Guidance (CIAG); Four schools in The Vegetables Project (sponsored by Public Health); National Curriculum for Sport; Work of schools councils touches upon health and well being issues for pupils; Harrow Youth Parliament very engaged on mental health of YP. This action is replaced by new action plan based on Commissioning Intentions	http://harrowhub.har uk/download/5396/h ldren_and_young_per mmissioning_plan_20	arrow chi oples_co
	Review CAMHS services and referral pathways into them; develop new service specifications and care pathways	ccg	Amol Kelshiker	Finance: Workforce:		PH 2.8. Emotional wellbeing of looked after children (placeholder)	Not responded	Y	
Improve the mental and physical health of children and young people and help them to make healthy lifestyle choices	Establish & publicise programmes in Children's Centres to promote positive early years development.	C&FS/ PH	Leora Cruddas/ Laura Fabumni	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014		Pre and post natal depression support groups for first time parents commissioned by the CCG and hosted by Children's Centres - in place. This action is replaced by new action plan based on Commissioning Intentions	http://harrowhub.har uk/download/5396/h ldren and young per mmissioning plan 20	arrow chi oples co
	Establish consistent access to counselling for mental health support in local schools						This service area is included in the EBMH review for children and young people. This action is replaced by new action plan based on Commissioning Intentions	G	
	Early identification and referral to multiagency safeguarding hub (MASH)	C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Culture Strategy		Complete. This action is replaced by new action plan based on Commissioning Intentions	http://harrowhub.har uk/download/5396/h ldren and young pe mmissioning plan 20	arrow chi oples co
	Support families to maximise the number of vulnerable children and young people who are appropriately cared for at home	C&FS	Chris Spencer	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014, Public Health Operating Framework; Core Strategy & LDF; Housing Strategy; Adults QA Framework		Progress has been made but more work is required to complete. This action is replaced by new action plan based on Commissioning Intentions	http://harrowhub.har uk/download/5396/h ldren and young pe A mmissioning plan 20	arrow chi oples co
	Provide initial health assessment for all looked after children	C&FS	Chris Spencer	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		Initial health assessments are provided for all looked after children. There are issues about the quality and timeliness of assessments that are being addressed. This actions is replaced by new action plan based on Commissioning Intentions	http://harrowhub.har uk/download/5396/h Idren and young pe A mmissioning plan 20	arrow chi oples co

	Provide annual health check ups for all looked after children	C&FS	Chris Spencer	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		Annual health assessments are provided for all looked after children. There are issues about the quality and timeliness of assessments that are being addressed. This actions is replaced by new action plan based on Commissioning Intentions	http://harrowhub.harrow.gov. uk/download/5396/harrow.chi ldren and young peoples co A mmissioning plan 2011-2015
Improve health outcomes for looked after children	Address need for social activities and access to leisure facilities	CHW (Community & Culture)	Marianne Locke	Finance: Workforce:		PH 2.8. Emotional wellbeing of looked after children (placeholder)	Not responded	Y
Introduce programme of early years assessments and support	Develop assessment programme for early years (2-3), specifically including speech and language/ communication needs; develop support programmes for those with identified needs - addressing health, developmental and behavioural problems and preparing children for school; ensure early years assessment is embedded in health visitor contracts; support parents in getting help.	C&FS/ PH	Richard Selwyn/ Laura Fabumni	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Children and Young People's Plan 2011-2014	PH 1.2. School readiness (Placeholder); PH 2.5 Child development at 2- 2.5 years (Placeholder)	2 year progress checks in place and being delivered via HV's preschools settings/chilminders and CC's. 3 and 4 yr checks developed for those who have not been in a setting supports identifyinmg issues realted to readiness for school. Range of workshops including Rising Stars and transition support available and delivered via centres to support school readiness (list available) This actions is replaced by new action plan based on Commissioning Intentions	http://harrowhub.harrow.gov. uk/download/5396/harrow chi ldren and young peoples co mmissioning plan 2011-2015
Involve children in the (re)design of services and facilities to make them multipurpose and child friendly	Where possible, include children and young people in the (re)design of services or facilities or renovations of previous facilities to make them responsive to the needs of the community they serve.	C&FS/ Planning	Chris Spencer/Carol Bruce	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014		Children and young people involved in recommissioning of large service areas such as Early Years and Short Breaks. This action is replaced by new action plan based on Commissioning Intentions	http://harrowhub.harrow.gov. uk/download/5396/harrow chi ldren and young peoples co mmissioning plan 2011-2015
	As part of the green space programme, ensure parks are safe place for children to play	Environment and Enterprise	Caroline Bruce/David Corby	Finance: Workforce:	Community Safety Partnership Plan 2008-09; Children and young people's commissioning plan; Community and environment commissioning panel papers	PH 1.16. Utilisation of green space for exercise / health reasons	A rigorous programme of playground safety inspections is in place within the Environmental Service Delivery team, with focus placed on safe guarding measures. The results of the inspections forms the on going maintenance programme for existing play equipment. Daily litter picks and safety checks are also carried out in parks, removing any dangerous items from across the parks. Capital investment plans are currently being drafted and will include infrastructure improvements and improvements to parks buildings	

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		Maintain the 27 children's playgrounds in Harrow parks to promote the development of motor control and spacial awareness Identify the extent and nature of childhood		Environment and Enterprise	Caroline Bruce/Stephen Kelly	Finance: Workforce:	Community Development Strategy 2007-10; Children and Young People's Plan 2011-2014; Culture Strategy; Parks Strategy; Public Health Outcome Framework	PH 1.16. Utilisation of green space for exercise / health reasons; PH 2.6. Excess weight in 4-5 and 10-11 year olds PH 2.7. Hospital admissions caused by	Development needs are considered when replacing or installing new equipment across the borough playgrounds. Equipment installed provide a balance between swinging, sliding and roatating to assist with the development of motor control and spacial awareness A further two green gyms are being installed in Headstone Recreation Ground and West Harrow Recreation Ground	
		injuries and accidents through analysis of						unintentional and		
		hospital data – including A&E attendance and		D / 000 / 200 / 100 /	0 1 5 1	D #		deliberate injuries in under	TI: 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
	4	if possible GP data.		PH/CCG/NWLHT	Carole Furlong	PHI Team		18s	This was not a priority for 2013-14	3
		Work with the LSCB and NHS providers to develop appropriate actions based on the analysis.		ccg/ c&fs	Amol Kelshiker/Chris Spencer	Finance: Workforce:	Early Interention Strategy 2013; Children and Young People Commissioning Plan 2011-2014	PH 2.6. Excess weight in 4- 5 and 10-11 year olds; PH 2.7. Hospital admissions caused by unintentional and deliberate injuries in under 18s	Work ongoing around LSCB dataset recording accidents; dialogue from Serious Case Review Subgroup with Public Health re promoting safety for young children and health visitor capacity. LSCB Executive Board took part in Public Health consultation re local health visiting and school unursing January 2014, which considers capacity for support in reducing illnesses & accidents. Resources sent to all agencies, schools and children's centres re child safety for Child Safety Week June 2014. 4000 Blue Books distributed to local professionals in universal and specialist services "What to do if you are worried about a child in Harrow" from July 2013 onwards.	
	Reduce childhood injuries and accidents	Work with LSCB to promote Road Safety		C&FS/PH	Leora Cruddas/Laura Fabunmi				CDOP considering response to Council re road safety provision in light of local incidents; LSCB working with Council & promoting road safety for Child Safety Week June 2014;	G
_	Improve school nursing service so that it meets the needs Harrow children	Review and improve school nurse contract specification	Dec-13	PH/C&FS	Mary Cleary Laura Fabunmi/	Finances: Contract value - £520K; Workforce: Michelle Williams		PH 2.8. emotional wellbeing of looked after children (placeholder); PH 2.6 Excess weight in 4-5 and 10-11 year olds	The service has been fully reviewed and a new specification developed in line with the national specification and best practice. RAG rating Green Capital investment plans are currently being drafted and	А
		Plan for the novation of the health visitor	2042 44	DII	Chris Spencer/Mary				will include infrastructure improvements and	
-	Commission a "best practice" health visiting service for Harrow	Review the current health visitor service, assess local needs and develop service specification for new contract	2013-14		Laura Fabunmi/ Chris Spencer/Mary	Workforce: Finance: Workforce:			improvements to parks buildings The service has been fully reviewed and a draft specification developed (check this with Laura Fabumi). Review of Health Visiting complete, including input from children and families services and the CCG.	G
-		Provide family learning programmes with targeted families to break intergenerational dependence on benefits		C&FS	Chris Spencer/Richard Selwyn	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014		CAB advice to parents commissioned in Children's Cenrtres. This action is replaced by new action plan based on Commissioning Intentions	http://harrowhub.harrow.gov. uk/download/5396/harrow chi ldren and young peoples co mmissioning plan 2011-2015
		Identify families in contact with criminal justice system		C&FS	Chris Spencer/Richard Selwyn	Finance: Workforce:	Young People's Commissioning Plan 2011-2014; Public Health Outcome	PH1.1. children in poverty; PH 1.3. pupil absence; PH 1.4. first time entrants to	Complete This action is replaced by new action plan based on Commissioning Intentions	http://harrowhub.harrow.gov. uk/download/5396/harrow.chi ldren_and_young_peoples_co g_mmissioning_plan_2011-2015

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	Support the development of the Families First project	Reduce debt collection leading to mental health and possible increase in domestic violence		C&FS	Chris Spencer/Richard Selwyn	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	the youth justice system; PH 1.5. 16-18 year olds not in education, employment or training	This action is replaced by new action plan based on Commissioning Intentions. See C&F Action Plan	R	http://harrowhub.harrow.gov. uk/download/5396/harrow_ch ldren and young peoples co mmissioning plan 2011-2015
	To enable young carers to maintain schooling and continue to live with parents who have illness and/or disability	Develop a programme to identify and support young carers		C&FS	Chris Spencer/Richard Selwyn	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014;	PH 1.3. pupil absence	Recommissioning underway with data gathering, engagement with schools and identification of young carers. This action is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov. uk/download/5396/harrow chi ldren and young peoples co mmissioning plan 2011-2015
	DEMENTIA										
		Use social marketing to raise awareness of early signs of dementia and encourage people with signs of suspected dementia to access services early		PH/Comms	Sandra Husbands/Fergus Sheppard Sandra	Finance: Workforce:		PH 4.16.Dementia and its impacts (Placeholder)	This was not a key priority for the Dementia Task and Finish Group this year	В	
		Annual health promotion campaign		PH/Comms	Husbands/Fergus Sheppard	Finance: Workforce:		PH 4.16.Dementia and its impacts (Placeholder)	This was not a key priority for the Dementia Task and Finish Group this year	В	
		Include the dementia "screening" questions in the health checks programme	Mar-14	PH	Sandra Husbands	Finance: none required Workforce: Rosanna Cowan		PH 4.16.Dementia and its impacts (Placeholder)	Updated health checks contract includes dementia screening	G	
		Develop an integrated care pathway for dementia, including early awareness and access to memory clinics	Integrated Care Pilot (ICP) transfer to Whole System Integration by 1.04.15	CCG/ Adult Social Care	Dilip Patel/ Bernie Flaherty/ Sue Conn	Finance: Workforce:		of people who use services who have control over	ICP established with patients with complex needs suported through care packages. Practices establishing systems for supporting patients with complex needs. Recruitment of qualified staff identified as risk. SM: Dementia Task & Finish group has been set up which included stakeholders across Harrow. One of the priority areas will be to review the pathway to 'Easier Access to Digonisis and Assessment'. This sub group is due to meet in August 2014. The Memory clinic have been redesigned to offer a holistic health and social care model and will be delievered from GP practices in line with the 'Care closer to home' strategy.	Α	
		Promotion of "self care" through programmes such as Memory Matters – a reminiscence project for older people provided as part of community learning			Dilip Patel/ Bernie Flaherty/ Marianne Locke	Finance: Workforce:	Joint Dementia Strategy(2010- 2013) Safeguarding	PH4.13. Health-related quality of life for older people (Placeholder);	Update of dementia strategy (under auspices of the multi- agency dementia task and finish group) underway. 'Joined up' cross-economy dementia provision will be prioritised, with emphasis on the significant benefits of preventative support in early stages, and of higher-level community and acute sector services as required. Revised action plan will be ratified winter 2014.	Α	
	Safeguarding adults with dementia	Ensure all those working with older or vulnerable adults have had safeguarding training (including health professionals)		Adult social care	Thom Wilson	Finance: Workforce:	Adults Board Business Plan, Training and Prevention Strategy 2010- 2013; Early Intervention Strategy 2013	PH4.13. Health-related quality of life for older people (Placeholder);	The Memory clinic have been redesigned to offer a holistic health and social care model and will be delievered from GP practices in line with the 'Care closer to home' strategy.	G	

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		Implementation of the housing strategies developed in 2012	2013-18	Housing	Lynn Pennington/Jane/Ali son	Finance:Identified in business plan Workforce:	Private Sector Housing Strategy (2013-2018)		cabinet approval of strategies in April 2013. Actions plans being implemented. Strategies implemented following approval by Cabinet in April 2013. Periodic monitoring of strategies to measure progress against action plans. Annual review of Housing, Private Sector Housing and Homelessness strategies has commenced, with the review of the Tenancy and Allocations strategies to follow in late Summer 2014.	http://www.harrow.gov.uk/inf o/200003/housing policies an d_planning for housing/2388/ housing changes
		support people to live in their own homes as long as possible		CCG/Adult Social care	Dilip Patel/Bernie Flaherty	Finance: Workforce:	Early Intervention S	Strategy 2013	Ongoing review of the STARRS services to suport and enable patients with dementia to remain at home as long as possible.	http://www.harrow.gov.uk/do wnloads/file/5341/carers strat egy 2008
		Continue contracts with Handyperson Scheme to maintain properties of vulnerable adults		Housing	Lynn Pennington/ Maggie Challoner	Finance: Workforce:	Private Sector Housing Strategy (2013-2018);	-	Strategy received Cabinet Approval April 13. Contracts operating effectively and take up has increased due to cessation of other handyperson services operating in the borough. Review currently underway due to risk of 90% reduction in Supporting People Funding	http://nafrownub.narrow.gov. uk/download/5400/private sec tor housign strategy; http://harrowhub.harrow.gov. uk/download/5403/tenancy st rategy; http://harrowhub.harrow.gov. uk/download/5192/housing co mmitments 2012;
	Ensure people with dementia are in suitable and safe housing	Develop a programme of fire safety checks for homes of vulnerable adults Ensure access to high quality social care and continuing care based on need.		Fire Service/ Housing Adult Social Care/CCG	Lynn Pennington Bernie Flaherty/Dilip	Finance: Workforce: Finance: Workforce:	Housing Strategy; Private Housing Strategy	PH 4.13.Health-related quality of life for older people (Placeholder); ASCOF 2A: Permanent admissions to residential and nursing care homes, per 100,000 population; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support PH 4.13. Health-related quality of life for older people (Placeholder); ASCOF 2B: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services; ASCOF 3C: The	All sheltered housing schemes now fully assessed in partnership with LFB and first individual sprinkler system installed. False fire alarm calls in sheltered housing also reduced by 50% again follwing effective Update of dementia strategy (under auspices of the multiagency dementia task and finish group) underway. 'Joined up' cross-economy dementia provision will be prioritised, in recognition of the significant benefits of preventative support in early stages, and of higher-level community and acute sector services as required. Revised action plan will be ratified winter 2014.	http://harrowhub.harrow.gov. uk/info/200234/community and environment/492/communit y safety; Private Sector Housing Strategy

	Ensure people with dementia and their						Carers strategy – Making change	proportion of carers who report that they have been included or consulted in discussion about the person they care for; ASCOF 3D: The proportion of people who use services and carers who find it easy to find information about services; ASCOF 4A: The proportion of people who use services who feel safe; ASCOF 4B: The proportion of people who use services who feel safe; ascor as the proportion of people who use services who feel safe; ascor as the proportion of people who use services who feel safe; ascor as the proportion of people who use services who feel safe; ascor as the proportion of people who use services who feel safe; ascor as the proportion of people who use services who feel safe; as the proportion of peopl	Carers Local Improvement Scheme (LIS) has been rolled out to GPs across Harrow. The LIS asks GPs to idenifiy	G
	carers have access to the services and benefits that they need	Ensure all carers have a regular health review		Adult social care/CCG	Bernie Flaherty/Dilip	p .	happens (2008- 2011)	who say that those services have made them	carers and offer annual health checks and priority appointments when required.	
			ID CLIDDODT			<u> </u>	2011)		appointments when required.	
-	LONG-TERM CONDITIONS	N: BREAKING THE CYCLE AN	SUPPORT	ING INDEPEND	PENCE					
		Redesign housing support provision to optimise impact within available resources: Implement new support model for Council sheltered housing services: • Plan future use of Supporting People funding • Identify any affordable, alternative housing options required by people with social care needs • Roll out a borough 'Circle of Support' to assist residents to have lower level needs met • Review housing options for looked after children. • Work with social housing providers in their asset management strategies for existing supported housing, to ensure any plans for reprovision are in line with Harrow's priorities	July 13 - ongoing	Housing	Lynn Pennington/Jane		Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017; Supported Accommodation Strategy; Homelessness Strategy	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.	Discsussions ongoing with local registered provider seeking to remodel sheltered housing schemes and nominations deed being worked up. Will be focussed primarily on older people with some wheelchair accessible housing. Quotas for YPLC are under review and alternative housing options are being developed. We are constantly trying to increase the supply of economically realistic housing solutions through Help2Let.	http://harrowhub.harrow.gov. uk/download/5400/private_sec tor_housign_strategy; http://harrowhub.harrow.gov. uk/download/5403/tenancy_st_rategy; http://harrowhub.harrow.gov. uk/download/5192/housing_co_mmitments_2012; Homelessness_Strategy_
		Invest in housing stock particularly in supported housing sector		Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017; Supported Accommodation Strategy; Homelessness Strategy	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.	Housing's Homes for Harrow project is exploring the potential and feasibility of delivering additional homes and investing in existing stock on a number of sites across the borough. Housing will work with partners to deliver the most appropriate forms of housing on these sites. The Gateway Service is currently managed within SP for all floating support services.	http://harrowhub.harrow.gov. uk/download/5400/private_sec tor_housign_strategy; http://harrowhub.harrow.gov. uk/download/5403/tenancy_st rategy; http://harrowhub.harrow.gov. uk/download/5192/housing_co mmitments_2012; Homelessness Strategy
		Implement the housing strategies developed in 2012: including Increasing housing stock; Increasing and improving access to good quality private sector housing; Enable and enforce better housing conditions in the private sector Bringing houses back into use; Improving existing stock and prioritising according to need; Procuring additional supported housing;		Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently,	Strategies implemented following approval by Cabinet in April 2013, which outline how the Council will deliver on these actions. Periodic monitoring of strategies to measure progress against action plans. Annual review of Housing, Private Sector Housing and Homelessness strategies has commenced, with the review of the Tenancy and Allocations strategies to follow in late Summer 2014. Homes for Harrow project is investigating the potential to build additional homes on a number of sites across the borough.	http://harrowhub.harrow.gov. uk/download/5400/private_sec tor_housign_strategy; http://harrowhub.harrow.gov. uk/download/5403/tenancy_st rategy; http://harrowhub.harrow.gov. uk/download/5192/housing_co mmitments_2012;

Handyperson Scheme to maintain properties of vulnerable adults	Housing	Lynne Pennington/ Maggie Challoner	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	own home or with their family	Development of a strategy to articulate housing development and support for vulnerable people underway. Handyperson service, delivered through contractors to support vulnerable adults across all tenures in place. Service currently under review due to risk of significant reductions in Supporting People funding.	А	http://harrowhub.harrow.gov. uk/download/5400/private sec tor housign strategy; http://harrowhub.harrow.gov. uk/download/5403/tenancy st rategy; http://harrowhub.harrow.gov. uk/download/5192/housing co mmitments 2012
Develop a programme of fire safety checks for homes of vulnerable adults	Fire Service		Finance: Workforce:		ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	Not Responded	Υ	
Promote warm, fuel efficient homes and combat fuel poverty - in both Private & Public rented sectors	Climate change team/Public Health/Housing		Finance: Workforce:	Draft Housing Strategy 2012 - 2017	PH 1.17. Fuel poverty	This linked to winter warm home project	G	
Implementation of the climate change strategy	E&E/ Climate ch team	inge Foud Omer	Finance: Workforce:	Harrow Climate Ch	PH 1.17. Fuel poverty	"A Climate Change Strategy has been written, with a associated Action Plan. The strategy has been through Overview and Scrutiny Committee in March 2014 and is due for Cabinet approval in July 2014. Elements of the action plan, such as the installation of energy efficient lighting during accommodation moves, are currently being implemented"	A	
Promote the Green Deal	Housing	(check with Natalie Sansom) Housing	Finance: Workforce:	Harrow Climate Ch	PH 1.17. Fuel poverty	Harrow Council has successfully been awarded £1.4m Green Deal Communities funding by the Department of Energy & Climate Change to increase awareness of the Green Deal and deliver energy efficient measures on a street-by-street basis. A tender has been issued to appoint a Green Deal/ECO delivery partner to support this programme (till March'15) and a borough wide ECO programme till March 2017. The contract award date is scheduled for 1st October 2014.	G	
Promote and evaluate the Harrow Housewarmers scheme	Housing/Public	Carole Furlong & Climate Change	Finance: Workforce:		PH 1.17. Fuel poverty	2013-14 winter programme being evaluated and planning for 2014-15 winter is underway	G	
Ensure air quality is good through regular air monitoring	Environmental	ealth Taig Chowdhury	Finance: Workforce:	Waste Management Strategy (2010- 2016); Risk Management Strategy 2010	PH 3.1. Air pollution	Section 83 (1) of the Environment Act states that a local authority must designate an Air Quality Management (AQM) area. The Harrow strategy declares the whole borough as a AQM areaThere are two air quality monitoring stations as part of a national network. This provides real time information to Harrow on air quality, which is used internally and also provided to DEFRA when required. Together with the proactive monitoring, officers are in place to respond to customer complaints as and when they are logged. If enforcement activity is required, this can range from education to formal actions		http://harrowhub.harrow.gov. uk/download/5408/waste ma nagement strategy

	Enforcement activities to ensure noise is at an acceptable level to the people of Harrow		Environmental health	Taiq Chowdhury	Finance: Workforce:	Waste Management Strategy (2010- 2016); Risk Management Strategy 2010		A robust process of noise nusiance monitoring is in place, with customers completing a noise pack for officers to investigate.	http://harrowhub.harrow.gov. uk/download/5408/waste ma nagement strategy; Waste Management Strategy 2010- 2016
Reduce the impact of poor housing on people with long term conditions	Enforcement activity to address "Beds in sheds" and improve standards of private rented accommodation in Harrow	Review to begin June 13	Environmental Health/ Housing	Dave Corby	Finance: Workforce:	Waste Management Strategy (2010- 2016); Risk Management Strategy 2010; Private Sector Housing Strategy 2013-2018; Draft Housing Strategy 2012-2017		A strategy group has been created, comprised of officers, Members and partners, to tackle beds in sheds. The group meets monthly to review progress and set priorities. Enforcement activities have been carried out through the Weeks of Action programme, with the use of intelligence to target resources. A grant was received for the purchase of thermol imagery technology to target potential sites and focus enforcement activities. Work is on going	http://harrowhub.harrow.gov. uk/download/5408/waste_ma nagement strategy; Waste Management Strategy 2010- 2016; Risk Management Strategy Risk Appetite Statement
	Promote uptake of health checks including use of social marketing	Jun-13	Public Health	Sandra Husbands/Mary Cleary	Finance: £10k Workforce: Rosanna Cowan		PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to non-cancer screening programmes	Social media has not been used. Health checks programme has been promoted at various events throughout the borough.	
	Evaluate outcomes and referrals onto other services as a result of health checks programme	Mar-14	Public Health	Sandra Husbands/Mary Cleary	Finance: none required Workforce: Rosanna Cowan		programme – by those	Enforcement acitivities have been carried out through the Weeks of Action programme, with the use of intelligence to target resources	
Early identification of cardiovascular disease and diabetes though the health checks programme	Implement a programme of activity to provide health checks to Harrow residents who are not yet registered with GPs		Public Health	Sandra Husbands/Mary Cleary	Finance: within health checks budget Workforce: Rosanna Cowan		PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to	Scoping exercise to provide health checks in community pharmacies has been carried out. Other venues and oppportunities are also being scoped.	
Early identification of COPD	Implement evidence based programme on community spirometry to reduce smoking rates		Public Health	Carole Furlong	Finance: Workforce:	Tobacco Needs Assessments 2010	PH 4.7. Mortality from respiratory diseases; PH2.21 Access to non- cancer screening programmes	Plans postponed due to lack of funding R	
	Develop and implement Integrated Pathways for •COPD •Stroke • Diabetes • CHD	Integrated Care Pilot (ICP) transfer to Whole System Integration by 1.04.15	CCG/Adult Social Care	Amol Kelshiker/ Bernie Flaherty	Finance: Workforce:	patients through Whole System Integrated Care. Risk Stratification of patients to support targetted		ICP established with patients with complex needs suported through care packages. Practices establishing systems for supporting patients with complex needs. Recruitment of qualified staff identified as risk	
	Establish a monitoring system against the pathways to identify practices who may need support	Ongoing	CCG/Adult Social Care	Amol Kelshiker/ Bernie Flaherty	Finance: Workforce:	Quality Assurance	diabetes, PH4.7 Mortality from respiratory diseases, PH. 4.4 Mortality from all cardiovascular diseases	ICP team supporting practices to develop and impliment services commissioned - on-going	
Integrated pathways for CHD, Stroke, Diabetes and COPD	Monitor numbers accessing services and source of referrals (and identify unmet need and areas of low acceptance of programmes)	Ongoing	CCG/Adult Social Care	Amol Kelshiker/ Bernie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010		On-going review of Community nursing services and developing links with Peer Groups	

						provides Nursing	
			!			care and	
	Identify the need for and effectiveness of		!			rehabilitation with	
	specialist community nursing services and					consultant advice	
	implement as appropriate service				Finance:	for patients at home to avoid	On-going review of Community nursing services and
		Ongoing	CCG	Amol Kelshiker	Workforce:	inappropriate	developing links with Peer Groups A
						in appropriate	
	Identify the need for and effectiveness of pee	r				Community	
	mentoring programmes and implement as					rehabilitation	Business case & provider appointed May 2014. Volunteers
	appropriate				Finance: none required		recruitment started June 14 to provide peer mentoring
					Workforce: Health	service and neuro	capacity, envisage completion in Sept to begin training
		Mar-15	Public Health	Sandra Husbands	improvement team	rehabilitation	and to go live March 2015
					Finance: Existing		
					budgets/contracts		EOR programme and a new programme called Healtwise
					Workforce: Sports		for people identified as being at risk through health checks
Support for people with Long-term	Support healthy lifestyles through sport and				Development		programme in place (since 2008) and are used by around
conditions	physical activity		CHW (C&C)	Marianne Locke	team/Contractrors		1200 people per year.
MENTAL HEALTH							
		T					
r			1				
, I			'				A yearly campaign to promote mental health awareness in
, I			'				A yearly campaign to promote mental health awareness in the borough is organised during World Mental Health Day
							(10th October) in partnership with mental health service
							providers. A training project to promote mental health in
							the workplace for council staff is underway. The training
							will be extended to external employement and businesses
					Finance: to be		should funding become available. Activity based training
					determined		for staff working in council commissioned care homes is
					Workforce: health		underway. 50 care staff expected to be trained to deliver
Promote awareness of mental health			PH/Comms/C&C/Adul		improvement team;		suitable activities to meet mental health and wellbeing
issues	Mental health promotion campaign	Yearly/Ongong	t Social Care	Sandra Husbands	comms team		needs of residents
			·				
							Several schools are engaged in the following programmes:
							Rights Respecting UN scheme based on the UN
							convention on the rights of the child. Social and
							Emotional Aspects of Learning; Healthy Schools London
							Programme; Various counselling and mentoring schemes
							in schools and clusters; School Sports Programme (all);
							Personal Social Health and Emotional Education (PSHE - all); Citizenship curriculum and extended activities;
							Careers Information Advice and Guidance (CIAG); Four
							schools in The Vegetables Project (sponsored by Public
							Health); National Curriculum for Sport; Work of schools
							councils touches upon health and well being issues for
							pupils; Harrow Youth Parliament very engaged on mental
							health of YP; Schools anti-bullying policy; good and better
							outcomes in school inpsections for safeguarding and
							behaviour (pupils, staff and parents are questioned about
							this); Work with safeguarding leads and early intervention
				Leora			services and LADO as needs arise. Public Health
				Cruddas/Laura		The Children's and	commissioning of emotional wellbeing support to
	Encourage/commission anti-bullying and self			Fabunmi/Lindsay		Young People's	Secondary schools and Healthy Schools London support to
	esteem programmes /campaigns in schools,		Education/	Coulson/Marianne	Finance:	Commissioning	
	e.g through Schools Wellbeing Programme	 	PH/Comms/C&C		Workforce:	Plan 2011-2014	This action is replaced by new action plan based on Comm G
			·	Lindsay			
				Coulson/Sandra			Workplace mental health promotion training for council
			DU / 6 - / - 2 - / - : :	Husbands/Marianne			staff is underway. A draft strategy to promote mental
	Promote awareness of early signs and symptoms of mental health problems		PH/Comms/C&C/Adul t Social Care		Finance: Workforce:		health and wellbeing in Harrow has been developed for implementation this year.

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	Promote awareness of links between mental health and substance misuse including alcohol	Education/ PH/Comms/C&C/Ac t Social Care	Leora Cruddas/Lindsay Coulson/Michelle Williams/Marianne ul Locke/Bernie Flaherty	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		Links made in the Emotional, Behavioural and Mental Health review for children's services.	http://harrowhub/downloads/ ile/5396/harrow children and young peoples commissioni g_plan_2011-2015
Reduce stigma of mental ill health	Support national campaigns	Education/ PH/Comms/C&C	Lindsay Coulson/Carole Furlong/Marianne Locke/Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		Co-commissioning with Public Health to raise awareness of mental Health in schools & in the community	http://harrowhub/downloads ile/5396/harrow children and young peoples_commissioni g_plan_2011-2015;
							Festival of events including Under 1 Sky delivered. Community tensions regularly monitored and intervention put in place where needed. Hate crime reporting via Stop Hate UK promoted and hate crime case work provided by Harrow Equality Centre. Wide variety of Arts, culture and sports programmes in place to provide opportunities for people of different background to come together over shared interests. Adult and community learning offer a range of learning opportunities for people of different backgrounds. Volunteers of all background are celebrated via the Harrow Volunteer Award. Multiagency Prevent Panel supports individuals vulnerable to being recruited into radicalisation and extremism. Grants allocated to voluntary/community organisations to support the local community on a wide range of activities/projects. Harrow Interfaith Council actively works with a range of local community groups to promote unity and community cohesion.	
	Promote community cohesion to improve sense of belonging	Education/ PH/Comms/C&C/Ac t Social Care	ul Marianne Locke/ Samia Malik	Finance: Workforce:	Harrow's Involvement and Reputation Plan 2012/13			Communications Plan
Promote early identification of mental health problems	Raise awareness of postnatal depression in pregnant women, new parents, midwives, health visitors and general practice staff	CCG/PH/Comms	Dilip Patel/Sandra Husbands/Lindsay Coulson	Finance: Workforce:	Harrow's Involvement and Reputation Plan 2012/13	PH1.6.People with mental	This action will be implemented as part of the mental health promotion and wellbeing strategy from 2015	Communications Plan
	Promote early identification of mental health problems in general practice	CCG/PH/Comms	Dilip Patel/Sandra Husbands/Fergus Sheppard	Finance: Workforce:		illness and or disability in settled accommodation;PH1.19.0 der people's perception of	and the state of t	
	Raise awareness of mental health problems in schools and in the wider community through campaigns and use of champions	C&FS/PH	Leora Cruddas/Laura Fabunmi	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	community safety (Placeholder);PH1.18.Social I connectedness (Placeholder); PH2.23. Self reported well-being	Have set up Emotional Wellbeing and Mental Health partnership board which includes Schools. Meeting with Secondary School Heads raising awareness of need to design new system to support schools with mental health.	
Reduce suicide in Harrow	Develop suicide prevention strategy including: Identification of at risk groups Identify and address issues around suicide 'hot spots' Develop the referral pathway for health sector and voluntary sector support Bereavement care and care for people who have a family member, friend or colleague/ class mate that has attempted suicide	Public Health / Safe Harrow/CCG	Sandra Husbands/ Dilio Patel	Finance: Workforce:	Community Safety Partnership Plan 2008-2011; Safer Harrow Partnership's Crime, Disorder and Drugs Strategy, Sucide Prevention Action Plan		Action plan in place - due to audit in 2014-15	

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		Develop integrated care pathway for people with common mental health problems		CCG/Adult social care/CNWL	Dilip Patel/Bernie Flaherty	Finance: Workforce:		PH1.6.People with mental illness and or disability in settled accommodation	CCG and LBH commission an integrated secondary mental health system led by CNWL. The 3 partners have redesigned specialist housing pathways and processes. We are now working on improved pathways between acute services and general housing providers	
		Develop integrated care pathway for people with severe and enduring mental illness		CCG/Adult social care/CNWL	Dilip Patel/Bernie Flaherty	Finance: Workforce:		PH 1.7. People in prison who have a mental illness or significant mental illness (Placeholder); PH 1.8. Employment for those with a long-term health condition including those with a learning difficulty / disability or mental illness	As above re: secondary services. CNWL, LBH and Rethink Mental Illness have redesigned employment sections of employment support and the borough is now one of the highest achieving for people on CPA in employment	
	_	Develop integrated care pathway for child and adolescent mental health services	Complete	CCG/C&FS	Dilip Patel/Leora Cruddas	Finance: Workforce:		PH 2.8.Emotional well- being of looked after children (Placeholder); PH2.7 Hospital admissions caused by unintentional and deliberate injuries in under 18s	Review of emotional, behavioural and mental health services is underway by the CCG and LA and expected to redesign pathways. This action is replaced by new action plan based on Commissioning Intentions	
	Ensure seamless high quality of services for patients	Integrate health and social care professionals and carers	Ongoing	CCG/ Adult Social Care	Dilip Patel/Bernie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010; Commissioning Plan for Learning Disability Service 2011-14		Reviews of mental health and learning disability services are underway by the CCG, LA and key partners, and are expected to redesign pathways.	
		Support the development of community networks				Finance: Workforce:				
_	Increase capacity in voluntary sector to support people with mental health	Work in partnership with the voluntary sector on service developments Identify opportunities for innovative service delivery Scope action to support social enterprise and third sector commissioning				Finance: Workforce: Finance: Workforce: Finance: Workforce:		PH1.18.Social connectedness (Placeholder); PH2.23 Self-	LBH has commissioned Harrow Mutual Support Network, which will be led by a voluntary sector consortium. LBH also let a contract to Rethink Mental Illness to run The Bridge day centre which accommodates a wide range of voluntary support services and projects. Supporting People contracts have been re-let and won by third sector	
F	problems and their family/carers DIGNITY AND CHOICE AT			Adult Social care	Bernie Flaherty	Worklorce.	gement Strategy	reported well-being	providers	
	DIGINITI AND CHOICE A	Update the strategy developed in 2011		ccg	Lawrence Gould	Finance: Workforce:			Awaiting CCG Chair guidance A	
	Improve care for people at end of life	Develop integrated care pathway for EOL care		CCG/Adult Social Care	Lawrence Gould/Bernie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010;		New Pathway still under review, currently awaiting board direction.	
		Raise awareness of EOL care pathway in primary care				Finance: Workforce:			Pathway has been discussed with Stakeholders. Awaiting CCG Chair guidance	

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for chaldren Annexed finding Annexed f		Review the availability of bereavement care			Lawrence Gould/	Finance:				
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	Promote education, training and skills development to improve employment prospects	Promote volunteering and apprenticeships to develop work skills		E&E	Mark Billington	Finance: Workforce:	Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010	Development Skills for Care consortium with Brent & Ealing to increase apprentices in care sector. Apprenticers and local labour built into contract for RNOH, Anmer Lodge & Colart.
		Remove some of the barriers to new business to encourage the development of vibrant high streets across the borough		E&E	Stephen Kelly/ Mark Billington	Finance: Workforce:	Enterprising Harrow 2007-16	Local Development Order for North Harrow. Planned LDO for Station Road in 2013;
		Take in to consideration the employment needs of people with disabilities			Caroline Bruce/Stephen Kelly/ Mark Billington	Finance: Workforce:	Enterprising Harrow 2007-16; Harrow Sustainable CommunityStrateg y (2009-2020)	"Joint working initiated with Remploy. Building regulations also take into account consideration needs of people with disabilities"
	Through the local development framework, promote enterprise in Harrow to bring in more jobs and support people to retrain to enable posts to be filled locally and actively develop programmes to help people into work	Support employment access schemes such as Xcite		E&E Welfare Reform Task	Caroline Bruce/Stephen Kelly/ Mark Billington	Finance: Workforce: Finance:	Harrow Sustainable Community Strategy (2009- 2020)	Construction skills commitment incorproated into all major devpt schemes via \$106 & 46 workless residents placed on sites. (An additional 153 supported into work through Xcite). Clauses negotiated in forthcoming developments on RNOH, Colart & Anmer Lodge.
-		Establish task group;	Complete	Group	Bernie Beckett	Workforce:		Completed G
	_	Undertake analysis	Complete	Welfare Reform Task Group	Bernie Beckett	Finance: Workforce:		Completed
		Develop cross directorate approach to supporting families/ people affected by welfare reform.	Ongoing	Housing/ Public Health/ Adult social care	Bernie Beckett/ Carole Furlong/ Bernie Flaherty	Finance: Workforce:	The Pilot Help Scheme Policy 2013	The Help Scheme has been agreed by members and is currently being developed. A report will be put to members in December to propose the Help Schem for year 2014/15

Housing support to help with relocation discussions and on-going support	2013 -ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	In Place	G	http://harrowhub.harrow.gov. uk/download/5398/housing st rategy; http://harrowhub.harrow.gov. uk/download/5192/housing co mmitments 2012
Undertake tenancy audit to identify vulnerable people and identify potential empty or under used properties	Ongoing	Housing	Lynn Pennington	Finance: Workforce:		PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	Permanent Tenancy Audit Officer and Tenancy Welfare Officer appointed	А	http://harrowhub.harrow.gov. uk/download/5398/housing_st rategy; http://harrowhub.harrow.gov. uk/download/5192/housing_co mmitments_2012
Support new tenants with 6 weekly visits	Ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft 2013-2017; 2012 - 2017;	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	performance is reported via Improvement Board and Tenant Scrutiny Panel	Α	
Develop targeted housing support rather than universal support service to help those in greatest need		Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF	Our homelessness service supports homeless vulnerable adults. Our revised allocations scheme gives greater priority to those whose housing is unsuitable because of serious illness or disability. Jane: The Sheltered Support Co-coordinators give welfare benefit advice to tenants over 60 who are in sheltered housing in order to maximise their income. There is only a very small number of tenants who claim Job Seekers allowance and require help re looking for jobs. All of the support coordinators have been trained in giving welfare benefit advice and would be giving such information out themselves rather than passing to the new tenancy welfare officer.		
GPs to implement the "Pathway to Work" report findings		CCG/ NHSE/ Public Health/EE	Mark Billington/ Sandra Husbands	Finance: Workforce:			3 Job fairs attended by 659 residents, included exhibitors offering advise in training, budgeting, and offering employment	A	
Develop appropriate resources for general practice to use to give advice to patients		cce		Finance: Workforce:			Met GPs and sent information about help scheme.	G	

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	Require Energy Performance Certificates for rental sector housing	Climate Change Team/ Housing	Andrew Baker	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018	Energy Performance certificates are collected on lease hold properties and council empty properties before letting to new tenants	http://harrowhub.harrow.gov. uk/download/5407/climate_ch ange_strategy
Reduce the level and impact of fuel poverty across the borough	Identify external sources of funding to continue the winter warmth programme (Harrow Housewarmers).	Climate Change Team/ Housing/Public Health		Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018; Supported Accommodation Strategy	Looking for an ECO partner currently who will work with us to identify funding for an offer targetting fuel poor across borough. Partner to be in place by September 2014.	http://harrowhub.harrow.gov. uk/download/5407/climate_ch ange_strategy
	Increase community "ownership" of parks and green space.	Public Realm		Finance: Workforce:	Place Shaping Service Plan 2012 2013; Enterprising Harrow 2007-16	"Through the implementation of the Green Grid strategy, 12 projects were held during 2013 - 2014 that resulted in over 800 hours of volunteering in parks from across the borough. The number of parks user groups increased last year to 12, with the groups taking responsibility to self maintain areas of the parks The Harrow Nature Conservation Group holds quarterly	http://harrowhub/downloads/f ile/5165/place shaping service plan 2012 2013
	Promote Community Warden programme in green belt			Finance: Workforce:		inspections / reviews of works carried out with volenteer wardens	
	Develop volunteers programmes to maintain green space and use of allotments			Finance: Workforce:	Place Shaping Service Plan 2012 2013	All allotment sites now have a designated site representative, who work towards self maintenance and also relationship management between plot holders. A wider volenteering contract is being development by Environment and Enterprise to set out expectations from all parties	http://harrowhub/downloads/file/5165/place shaping serviceplan 2012 2013
Maintain community infrastructure to provide free green space for people to exercise	? look at use of parks in relation to community preferences		Stephen Kelly/ John Edwards	Finance: Workforce:	Open Space Strategy 2013, Harrow Green Grid Project	A wider volenteering contract is being development by Environment and Enterprise to set out expectations from all parties	http://harrowhub/downloads/file/5165/place shaping service plan 2012 2013
	Identify unallocated allotments and offer to those living in poverty – possibly as a group rental			Finance: Workforce:	Allotment Strategy	The allotment stratgy is currently being drafted A	http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013
	Consider expansion of allotments in Harrow utilising park edge sites			Finance: Workforce:	Place Shaping Service Plan 2012 2013; Site Allocatioms Development Plan Document Part 1& 2	A number of sites were considered as part of making more efficient use of land. At this stage there have been no sites identified that provide sufficient benefit to progress.	http://harrowhub/downloads/f ile/5165/place shaping service plan 2012 2013,
Promote a "grow for health" programme to provide fresh 'free' food and exercise.	Consider the establishment of a land bank scheme (those with gardens that don't/can't maintain them to allow those without gardens to use them to grow food) after scoping out with local communities	Public Realm	John Edwards/Jerry Hickman?	Finance: Workforce:	Not currently contained in any strategy	This has not been progressed. Public Health has commissioned a project on community growing	http://harrowhub/downloads/f ile/5165/place shaping service plan 2012 2013

Develop a local food bank to support families in need to maintain a healthy diet.	Food bank to be established Scope out a scheme link to healthy recipes and cooking skills courses		Welfare Benefits team Welfare benefits team/ Public Health and C&C	Bernie Beckett Bernie Beckett/ Sandra Husbands/ Marianne Locke	Finance: Workforce: Finance: Workforce:	The Pilot Help Scheme Policy 2013	Council represented on Steering Group however Churches leading on the development of the Foodbank. Proposed that first site will open in Wealdstone in June and second site will open in September This could be a project that could sit within the Help Scheme however has not been raised as yet and therefore I was unaware	
Develop local furniture and appliance recycle service	Develop local scheme to support families with needs for furniture or white goods by recycling items from house clearances		Public Realm	Andy Appleby	Finance: Workforce:		In place	
WORK AND WORKLESSN	IFSS							
	Use planning process to create opportunities for new enterprise				Finance: Workforce:		Increase in office space used in Harrow town centre equivalent to 900 jobs.	
Through the local development framework, promote enterprise in Harrow to bring in more jobs and support people to retrain to enable posts to be filled locally and actively develop programmes to help people into work e.g. Xcite for young people.	Require contractors to promote local employment through the procurement process	Ongoing	Enterprise/Housing	Caroline Bruce/Marl Bellington/Jane Fearnley/Stephen Kelly	Finance: Workforce:	Core Strategy; Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010; Third Sector Investment Plan	Sustainable Proucrement policy. DCLG & FSB awards for promotion of local supply chains.	http://harrowhub.harrow.gov. uk/download/5531/environme nt and enterprise commissio ning panel 2012; http://harrowhub.harrow.gov. uk/download/5398/housing st rategy; http://harrowhub.harrow.gov. uk/download/5192/housing co mmitments 2012
	Ensure that the needs of people with disability are included in future contracts with employment advice services				Finance: Workforce:	Commissioning Plan for Adults with learning disability 2011-14		
Ensure that advice services supporting people into jobs take in to consideration the needs of people with disabilities	Offer training for employment advice services in collaboration with the voluntary sector (potential income generation for voluntary sector)		E&E/Adult Social Care	Mark Bellington/Bernie Flaherty	Finance: Workforce:	Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010	Joint working with Remploy. Support to Ignite (YP, Wiseworks (MH) to acces external funding.	
Improve information about and access to ESOL and adult literacy classes, identifying need through other services particularly children's centres, GPs and maternity	Collate information to enable public sector workers and voluntary sector to signpost into services.		C&C	Marianne Locke	Finance: Workforce:	Place to be service plan; Core Strategy; Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010	Not responded Y	
	Offer work experience and apprenticeships as appropriate to qualifications,		HR/OD	John Turner	Finance: Workforce:		In place	
	Make spare training course places available to volunteers or the unemployed		OD	Gary Pyke	Finance: Workforce:		Not responded Y	

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	Promote local procurement/local supply chain through key contracts e.g. repairs contractors.	Procurement	Richard Akinsanya	Finance: Workforce:	Corporate Procurement Strategy 2009- 2012; Harrow Core strategy- LDF 2012		Sustainable Proucrement policy. DCLG & FSB awards for promotion of local supply chains	http://harrowhub.harrow.gov. uk/download/5379/core outco mes_july_2012; http://harrowhub.harrow.gov. uk/download/2009/procureme nt_strategy
As the largest employers in the area, the local authority and NHS should lead by example	Include a requirement in contracts for local contractor- based apprenticeships and graduate placements.	Procurement	Richard Akinsanya	Finance: Workforce:	Corporate Procurement Strategy 2009- 2012; Harrow Core strategy- LDF 2012		Action plan included in contracts for local contractors to show how they will involve apprentices and graduates for placement.	http://harrowhub.harrow.gov. uk/download/5379/core_outco mes_iuly_2012; http://harrowhub.harrow.gov. uk/download/2009/procureme nt_strategy
Promote healthy workplaces so that when people have a job, they have a good work-life balance. E.g. controlling volume of work, hours of work; allowing	Work with Chamber of Commerce and Harrow in Business to promote healthy workplaces includingWork with Chamber of Commerce and Harrow in Business to promote healthy workplaces including Healthy eating options in work restaurants; Stop smoking courses within work time to result in fewer smoking breaks and increased productivity Stress management courses Workplace exercise Defined breaks affording time for interaction on non-work, social level with colleagues Supporting parents into work through flexible working patterns Utilise volunteers more through community activities as part of work experience and Support education of volunteers Pull together all information to allow for signposting		Taiq Choudoury/Jon				We have joined the London Healthy Workplace Charter and will be promoting it to Harrow businesses in 2014-15. We aim to get 5 medium-large employers on the schemes in this year. Workplace mental health awareness workshop for council staff will start in September 2014. This will be expanded to external harrow businesses as part of Healthy Workplace Charter should funding becomes available	
time to engage in family and personal activities and recreation.	Consider a healthy Harrow employer award Commission local voluntary sector	HR/E&E/Support from public health team	Husbands	Finance: Workforce:				
	organisations to maintain green grid; improve their communities and promote local Arts programmes			Finance: Workforce:			Not responded Y	
	Develop a volunteer matching/ time bank/land bank programme through commissioning of the CVS-run Volunteer Centre			Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service		Not responded Y	http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15
	Consider a programme of skill building and support in bidding for funding from national organisations			Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan		Not responded Y	http://harrowhub/downloads/f ile/5445/third sector investm ent_plan_2012-15

	Work with voluntary stakeholders to identify areas of enterprise development			Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan	N	lot responded	i	http://harrowhub/downloads/f ile/5445/third sector investm ent plan 2012-15
	Using the Harrow Circles of Support, develop work opportunities for people with learning difficulties and mental health problems who do not meet the need requirement of statutory services			Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan	dı tt A	Autism strategy group links with services for employment levelopment to ensure strategies consider the needs of his client group. Job Centre Plus is represented on the Autism Strategy Group and representatives have attended wareness Training.	į	http://harrowhub/downloads/f ile/5445/third_sector_investm ent_plan_2012-15
	Continue the Volunteer awards programme		Bernie Flaherty/Thom	Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan	V. 21	olunteer awards ceremony successfully delivered in 013. Planning for 2014 underway including new team ategory.		http://harrowhub/downloads/f ile/5445/third sector investm ent plan 2012-15
Build capacity in the voluntary sector and promotion of volunteering	Pre-retirement courses looking at options to volunteer		Wilson/Marianne Locke/Kashmir	Finance: Workforce:			lot responded	Y	

HARROW HEALTH AND WELLBEING ACTION PLAN (2013 - 2016) C&Fservice/CCG Additional Actions (put forward by Richard Selwyn)

	PRIMARY PRE	VENTION: LIFESTYLES AND COM	MUNITY								
	Objectives	Action	Timescale	Lead Directorate / Partner	Lead Manager	Resources	Related Strategies	outcomes does this contribute to?	Progress	R A	Link to strategy
	WS1. EARLY IN		Timescare	rartiici	ivialiagei	incountes	Strategies	ιο.	11061033		Link to strategy
1		fv	2016	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	7.3	Ongoing	Α	Joint Commissioning Intentions
2		Improve children and young people's participation in cross-organisational arrangements	2014	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	7.3	Increase in co- production and co- design of services - see our plan and commissioning	G	Joint Commissioning Intentions
3		Develop integrated Early Intervention teams	2016	C&F / CCG	Wendy Beeton	Within current allocation	Our Plan: Children & Families	7.3	Ongoing	G	Joint Commissioning Intentions
	WS2. CONTIN	UING CARE									
4		Build a market place of services for activities and short breaks	2014	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.1	Complete - new market established increasing services from 3 to 30 and giving choice to parents	G	Joint Commissioning Intentions
5		Validate all continuing care placements to establish funding streams	2016	C&F / CCG	Roger Rickman	Within current allocation	Our Plan: Children & Families	6.1	Ongoing	A	Joint Commissioning Intentions

	Objectives	Action	Timescale	Lead Directorate / Partner	Lead Manager	Resources	Related Strategies	outcomes does this contribute to?	Progress	R A G	Link to strategy
6		Agree operational policy for assessment, service planning and decision making for continuing care	2014	C&F / CCG	Roger Rickman	Within current allocation	Our Plan: Children & Families	6.1	Complete	G	Joint Commissioning Intentions
7		Develop tri-partite assessments for continuing care	2014	C&F / CCG	Roger Rickman	Within current allocation	Our Plan: Children & Families	6.1	Single education, health and care plans are being developed as part of the SEN Reforms	G	Joint Commissioning Intentions
8		Ensure health assessments for looked after children are timely and high quality	2015	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	6.6	Challenge from commissioners over service quality, action plan produced by provider, now seeking alternative provision.	R	Joint Commissioning Intentions
9		Ensure robust health plans are in place for looked after children with measurable health outcomes	2015	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	6.6	Challenge from commissioners over service quality, action plan produced by provider, now seeking alternative provision.	R	Joint Commissioning Intentions
10		Establish a rapid response function for unexpected child deaths	2016	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	6.6	Complete	G	Joint Commissioning Intentions

	Objectives	Action	Timescale	Lead Directorate / Partner	Lead Manager	Resources	Related Strategies	outcomes does this contribute to?	Progress	R A G	Link to strategy
11		Ensure there is effective medical leadership for the Child Death Overview Panel	2016	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	6.6	Complete	G	Joint Commissioning Intentions
12		Commission evidence based speech and language therapy		C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.1	Complete - service recommissioned	G	Joint Commissioning Intentions
	WS3. EMOTIONAL HEALTH AND WELLBEING										
13		Review the spectrum of need for children with behavioural, emotional and mental health needs	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Complete - commissioning strategy produced	G	Joint Commissioning Intentions
14		Ensure children and young people have access to specialist mental health care	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Review in progress	G	Joint Commissioning Intentions
15		Establish a comprehensive multi-agency pathway for CAMHS	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Review in progress	G	Joint Commissioning Intentions
16		Reduce admissions and length of stay for specialist CAMHS in-patients service	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Review in progress	G	Joint Commissioning Intentions
17		Develop community alternatives to CAMHS to support young people in distress	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Review in progress	G	Joint Commissioning Intentions

	Objectives	Action		Lead Directorate / Partner	Lead Manager		Related Strategies	outcomes does this contribute to?	Progress	R A G	Link to strategy
18		Ensure children and young people with learning difficulties have improved access to specialist community mental health care, in-patient assessment and treatment	2016		Roger Rickman	current	Our Plan: Children & Families	6.5	Ongoing	G	Joint Commissioning Intentions
19		Data sharing and mapping of needs for children with emotional, behavioural or mental health needs, identifying gaps in services, thresholds and pathways	2015	C&F / CCG	Richard Selwyn	current	Our Plan: Children & Families	6.5	Pathway mapping in progress to identify gaps	G	Joint Commissioning Intentions
20		Establish a programme board for emotional, behavioural and mental health involving schools	2014	C&F / CCG	Richard Selwyn	-	Our Plan: Children & Families	6.5	EBMH Partnership Board established, reporting to the C&F Commissioning Exec	G	Joint Commissioning Intentions