

HARROW HEALTH AND WELLBEING ACTION PLAN 2013 - 2016 (Progress Update 2013-14)

PRIMARY PREVENTION: LIFESTYLES AND COMMUNITY

Objectives	Action	Timescale	Lead Directorate/ Partner	Lead Manager	Resources	Related Strategies	Which outcomes does this contribute to? (e.g. in PHOF)	Progress	R A G	Link to strategy
1 TOBACCO										
	Revise the Tobacco needs assessment						PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder); PH2.14. Smoking prevalence - adults (over 18s)	This is planned but not yet complete - on track	A	
		Nov-13	Public Health	Carole Furlong	Finance: none required Workforce: Public Health Intelligence (PHI) Team	Tobacco Needs Assessment 2010; Tobacco Strategy for Harrow 2010				
			Public Health/ Trading Standards/ Licensing/ Environmental Health/ CCG/ Stop Smoking Service Providers/ Fire Service	Carole Furlong	Finance: £10k required		PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder); PH2.14. Smoking prevalence - adults (over 18s)	Tobacco Control Alliance established led by the Consultant Lead for PH. Recent meeting covering NWL Boroughs regarding shisha and the possibilities for joint cross Borough working.	G	P:\Public Health\Public Health Topics & CCG\Tobacco\Tobacco Control Alliance\Action Plan 2014-5 SH updated.doc
	Develop and deliver tobacco control action plan	Jun-13	Public Health	Carole Furlong	Finance: none required Workforce: PH Commissioning Team	Tobacco Strategy for Harrow 2010	PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder); PH2.14. Smoking prevalence - adults (over 18s) Process measure: Smoking quitters (5% of number of adult smokers to quit per year)	Action plan for the Harrow Stop Smoking Service developed and currently being worked against for 14.15. Plans for 13.14 included for reference.	G	P:\Public Health\Barnet & Harrow PH Teams\Public Health Commissioning\Tobacco\2014.15\Harrow\Action Plans\FINAL Marketing activity plan for 2014.15.xls
2 PHYSICAL ACTIVITY & OBESITY										
	Undertake a needs assessment on obesity and physical activity	Oct-13					PH2.6. Excess weight in 4-5 and 10-11 year olds PH 2.12. Excess weight in adults; PH 2.13. Proportion of physically active and inactive adults	Obesity needs assessment completed Oct 2013.	G	
	Develop and deliver obesity action plan	Dec-13	Public Health	Sandra Husbands	Finance: to be determined Workforce: PHI & health improvement teams		PH2.6. Excess weight in 4-5 and 10-11 year olds PH 2.12. Excess weight in adults; PH 2.13. Proportion of physically active and inactive adults	Obesity strategy draft & action plan developed and presented to HWB March 2014	A	
3 ALCOHOL										
	Review the annual alcohol assessment and identify hot spots for alcohol abuse/misuse	Oct-13	Joint Analytical Group	Bridget O'Dwyer	Finance: None required Workforce: police crime analyst; PH analyst; community safety analyst.		PH 2.18. Alcohol-related admissions to hospital	Review of Drug and Alcohol Strategy is in Progress - expected complete by September 2014	G	

		Responsible drinking health promotion campaigns	National campaign day	Public Health	Sandra Husbands/Taiq Chowdry	Finance: to be determined Workforce: Communications & Harrow Health Improvement Team		PH 2.18. Alcohol-related admissions to hospital	This was not a priority during 2013-14	B	
		Tackle binge drinking in Harrow town centre and Wealdstone centre,		Safer Harrow	Mike Howes/Taiq Choudhury	Finance: Workforce:		PH 2.18. Alcohol-related admissions to hospital	This was not a priority during 2013-14	B	http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety
		Training in brief advice for front line town centre police and council staff		Safer Harrow/ Public Health	Sandra Husbands/Taiq Chowdry/Anna Kirk	Finance: to be determined Workforce: Bridget O'Dwyer		PH 2.18. Alcohol-related admissions to hospital	This is included in the Harrow Health Improvement plan for 2014-15 and will be looked at in Q3 and 4	A	http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety
		Implement an information-sharing programme with local A&E, Urgent care and Walk-in centres to identify alcohol-related attendances and where the drinking took place.		Safer Harrow/ Public Health	Laura Fabumni	Finance:none required Workforce: PHI Team/A&E /UCC /WIC Staff		PH 2.18. Alcohol-related admissions to hospital	Not a priority for 2013-2014	B	http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety
		Promote brief intervention by healthcare professionals to identify and advise people with alcohol misuse issues.		Public Health	Laura Fabumni/Sandra Husbands/Anna Kirk	Finance: to be determined Workforce: Anna Kirk, Bridget O'Dwyer		PH 2.18. Alcohol-related admissions to hospital	This service has been commissioned from Harrow Community Pharmacies and is currently seeing over 100 people consistently each month who are opportunistically screened and offered the appropriate advice or referral. The service is also promoted so residents who are worried about their drinking can self refer.	G	
		Monitor impact of alcohol free-zone		Safer Harrow Community Safety Services	Finley Flett	Finance: Workforce:	Anti Social Behaviour Strategy 2010-2013; Safer Harrow Partnership's Crime, Disorder and Drugs Strategy	PH 2.18. Alcohol-related admissions to hospital	Not Responded	Y	
4	CANCERS										
		Map environmental cancer risk (e.g. asbestos)	Dec-13	Environmental health	Taiq Chowdhury	Finance: Workforce:	Health and Safety Code of Practice 1300 - Asbestos	PH 4.6. Mortality from cancer	Not Responded	Y	http://download/5385/community_safety_plan ; http://harrowhub.harrow.gov.uk/download/3166/asbestos_cop_21st_march_2011
		Put in place a programme of inspection of identified sites	Start Dec 2013	Environmental health	Taiq Chowdhury	Finance: Workforce:	Health and Safety Code of Practice 1300 - Asbestos	PH 4.6. Mortality from cancer	There is a statutory requirement on all premises to manage their own asbestos which includes a period of inspection. The Council would only inspect if any issue or if any removal takes place as notified through.	G	http://harrowhub.harrow.gov.uk/download/5385/community_safety_plan
		Put in place local assurance process for cancer screening, liaising with PHE and NHSE	May-13	Public Health	Laura Fabumni	Finance: none required Workforce: PHI Team		PH 2.20. Cancer screening coverage	This is planned to progress in 2015	A	
		Promote early detection through raising awareness of signs and symptoms of cancer through population campaigns	National campaign day	Public Health	Sandra Husbands	determined Workforce: Communications & Harrow Health Improvement Team		PH2.19. Cancer diagnosed at stage 1 and 2 (Placeholder)	This was not a priority during 2013-14.	B	
		Promote early detection through prompt referral through the "two week wait" system for rapid diagnosis		CCG	Amol Kelshiker	Finance: Workforce:	End of Life	early detection and reduction in deaths ?	Cancer lead currently presenting to CCG Board to approve GP education and training.	A	

	Ensure support for people with cancer regarding benefits and access to social and voluntary sector support for them and their family/carers	May-13	CCG/ Public Health & C&C	Amol Kelshiker	Finance: Workforce:	Equality & engagement strategy		Not Responded	Y
	Continue support programme for people who have been on long term sick leave to get back into work	May-13	E&E	Mark Billington	Finance: Workforce:			Client group supported through Xcite provision. Outreach to GPs & joint work with Remploy	G
PRIMARY PREVENTION: MATERNAL HEALTH AND EARLY INTERVENTION									
	Promote initiation and continuation of breastfeeding		CCG/ C&FS		Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Children Services Directorate 2011-13 Plan	PH2.2. Breastfeeding	Breast feeding support groups based in Children Centres (CC). Breastfeeding peer supporters are engaged, trained and in operation. Some CC staff attended upskill sessions. Breast feeding top tips resource under development (funding required). Dedicated Health visitor lead as key contact for CC staff in place. Harrow awarded breastfeeding friendly borough. This action is replaced by new action plan based on Commissioning Intentions	G
Promote Early Years Healthy Nutrition	Promote healthy weaning		CCG/ C&FS		Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014		No action taken. This action is replaced by new action plan based on Commissioning Intentions	R
	Develop a programme to identify first time parents or parents who have had problems during antenatal care and offer support packages		CCG/ C&FS		Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH 2.5. Child development at 2 – 2.5 years (Placeholder); PH 2.1. Low birth weight of term babies	PAFT programme established for a number of years. 100% Children Centre staff trained as PAFT educators. EYFS and PAFT curriculum used in centres. Pre and postnatal groups being piloted. Parent workshops on key topics available and delivered (list can be provided) Enabler role established in children centres to work with parents experiencing difficulty. Midwives based in centres - quick referral available. Health Visitors offering services via the CC'ss. Joint working, co-location and co-delivery in place; weighing ;weaning. Oral health support established and reaching high numbers of families. Referrals via MASH, CC reps at MASH meetings. This action is replaced by new action plan based on Commissioning Intentions.	G

								Several schools are engaged in the following programmes: Rights Respecting UN scheme based on the UN convention on the rights of the child. Social and Emotional Aspects of Learning; Healthy Schools Programme; Various counselling and mentoring schemes in schools and clusters; School Sports Programme (all); Personal Social Health and Emotional Education (PSHE - all); Citizenship curriculum and extended activities; Careers Information Advice and Guidance (CIAG); Four schools in The Vegetables Project (sponsored by Public Health); National Curriculum for Sport; Work of schools councils touches upon health and well being issues for pupils; Harrow Youth Parliament very engaged on mental health of YP. This action is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
	Implement school-based wellbeing programme		Public Health/ C&FS	Laura Fabumni/Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH 2.6 Excess weight in 4-5 and 10-11 year olds; PH 2.7 Hospital admissions caused by unintentional and deliberate injuries in under 18s; PH 2.8 Emotional well-being of looked after children (placeholder); PH 2.4 Under-18 conceptions			
	Review CAMHS services and referral pathways into them; develop new service specifications and care pathways		CCG	Amol Kelshiker	Finance: Workforce:		PH 2.8. Emotional wellbeing of looked after children (placeholder)	Not responded	Y	
Improve the mental and physical health of children and young people and help them to make healthy lifestyle choices	Establish & publicise programmes in Children's Centres to promote positive early years development.		C&FS/ PH	Leora Cruddas/ Laura Fabumni	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH 2.5. Child development at 2	Pre and post natal depression support groups for first time parents commissioned by the CCG and hosted by Children's Centres - in place. This action is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
	Establish consistent access to counselling for mental health support in local schools							This service area is included in the EBMH review for children and young people. This action is replaced by new action plan based on Commissioning Intentions	G	
	Early identification and referral to multiagency safeguarding hub (MASH)		C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Culture Strategy		Complete. This action is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
	Support families to maximise the number of vulnerable children and young people who are appropriately cared for at home		C&FS	Chris Spencer	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014, Public Health Operating Framework; Core Strategy & LDF; Housing Strategy; Adults QA Framework		Progress has been made but more work is required to complete. This action is replaced by new action plan based on Commissioning Intentions	A	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
	Provide initial health assessment for all looked after children		C&FS	Chris Spencer	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		Initial health assessments are provided for all looked after children. There are issues about the quality and timeliness of assessments that are being addressed. This actions is replaced by new action plan based on Commissioning Intentions	A	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015

	Provide annual health check ups for all looked after children		C&FS	Chris Spencer	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		Annual health assessments are provided for all looked after children. There are issues about the quality and timeliness of assessments that are being addressed. This actions is replaced by new action plan based on Commissioning Intentions	A	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
Improve health outcomes for looked after children	Address need for social activities and access to leisure facilities		CHW (Community & Culture)	Marianne Locke	Finance: Workforce:	Cultural Strategy; Public Health Outcomes Framework	PH 2.8. Emotional wellbeing of looked after children (placeholder)	Not responded	Y	
Introduce programme of early years assessments and support	Develop assessment programme for early years (2-3), specifically including speech and language/ communication needs; develop support programmes for those with identified needs - addressing health, developmental and behavioural problems and preparing children for school; ensure early years assessment is embedded in health visitor contracts; support parents in getting help.		C&FS/ PH	Richard Selwyn/ Laura Fabumni	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Children and Young People's Plan 2011-2014	PH 1.2. School readiness (Placeholder); PH 2.5 Child development at 2- 2.5 years (Placeholder)	2 year progress checks in place and being delivered via HV's preschools settings/chilminders and CC's. 3 and 4 yr checks developed for those who have not been in a setting supports identifyinmg issues realted to readiness for school. Range of workshops including Rising Stars and transition support available and delivered via centres to support school readiness (list available) This actions is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
Involve children in the (re)design of services and facilities to make them multipurpose and child friendly	Where possible, include children and young people in the (re)design of services or facilities or renovations of previous facilities to make them responsive to the needs of the community they serve.		C&FS/ Planning	Chris Spencer/Carol Bruce	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014		Children and young people involved in recommissioning of large service areas such as Early Years and Short Breaks. This action is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
	As part of the green space programme, ensure parks are safe place for children to play		Environment and Enterprise	Caroline Bruce/David Corby	Finance: Workforce:	Community Safety Partnership Plan 2008-09; Children and young people's commissioning plan; Community and environment commissioning panel papers	PH 1.16. Utilisation of green space for exercise / health reasons	A rigorous programme of playground safety inspections is in place within the Environmental Service Delivery team, with focus placed on safe guarding measures The results of the inspections forms the on going maintenance programme for existing play equipment. Daily litter picks and safety checks are also carried out in parks, removing any dangerous items from across the parks. Capital investment plans are currently being drafted and will include infrastructure improvements and improvements to parks buildings	G	

						Community Development Strategy 2007-10; Children and Young People's Plan 2011-2014; Culture Strategy; Parks Strategy; Public Health Outcome Framework	PH 1.16. Utilisation of green space for exercise / health reasons; PH 2.6. Excess weight in 4-5 and 10-11 year olds	Development needs are considered when replacing or installing new equipment across the borough playgrounds. Equipment installed provide a balance between swinging, sliding and rotating to assist with the development of motor control and spacial awareness A further two green gyms are being installed in Headstone Recreation Ground and West Harrow Recreation Ground	G	
	Maintain the 27 children's playgrounds in Harrow parks to promote the development of motor control and spacial awareness		Environment and Enterprise	Caroline Bruce/Stephen Kelly	Finance: Workforce:					
	Identify the extent and nature of childhood injuries and accidents through analysis of hospital data – including A&E attendance and if possible GP data.		PH/CCG/NWLHT	Carole Furlong	PHI Team		PH 2.7. Hospital admissions caused by unintentional and deliberate injuries in under 18s	This was not a priority for 2013-14	B	
	Work with the LSCB and NHS providers to develop appropriate actions based on the analysis.		CCG/ C&FS	Amol Kelshiker/Chris Spencer	Finance: Workforce:	Early Interention Strategy 2013; Children and Young People Commissioning Plan 2011-2014	PH 2.6. Excess weight in 4-5 and 10-11 year olds; PH 2.7. Hospital admissions caused by unintentional and deliberate injuries in under 18s	Work ongoing around LSCB dataset recording accidents; dialogue from Serious Case Review Subgroup with Public Health re promoting safety for young children and health visitor capacity. LSCB Executive Board took part in Public Health consultation re local health visiting and school nursing January 2014, which considers capacity for support in reducing illnesses & accidents. Resources sent to all agencies, schools and children's centres re child safety for Child Safety Week June 2014. 4000 Blue Books distributed to local professionals in universal and specialist services "What to do if you are worried about a child in Harrow" from July 2013 onwards.	G	
	Reduce childhood injuries and accidents	Work with LSCB to promote Road Safety	C&FS/PH	Leora Cruddas/Laura Fabunmi				CDOP considering response to Council re road safety provision in light of local incidents; LSCB working with Council & promoting road safety for Child Safety Week June 2014;	G	
	Improve school nursing service so that it meets the needs Harrow children	Review and improve school nurse contract specification	Dec-13 PH/C&FS	Mary Cleary	Finances: Contract value - £520K; Workforce: Michelle Williams		PH 2.8. emotional wellbeing of looked after children (placeholder); PH 2.6 Excess weight in 4-5 and 10-11 year olds	The service has been fully reviewed and a new specification developed in line with the national specification and best practice. RAG rating Green	A	
	Commission a "best practice" health visiting service for Harrow	Plan for the novation of the health visitor contract to the local authority in 2015	2013-14 PH	Laura Fabunmi/Chris Spencer/Mary Cleary	Finance: Workforce:			Capital investment plans are currently being drafted and will include infrastructure improvements and improvements to parks buildings	G	
		Review the current health visitor service, assess local needs and develop service specification for new contract	2014-15 PH	Laura Fabunmi/Chris Spencer/Mary Cleary	Finance: Workforce:			The service has been fully reviewed and a draft specification developed (check this with Laura Fabumi). Review of Health Visiting complete, including input from children and families services and the CCG.	G	
	Provide family learning programmes with targeted families to break intergenerational dependence on benefits		C&FS	Chris Spencer/Richard Selwyn	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014		CAB advice to parents commissioned in Children's Centres. This action is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
	Identify families in contact with criminal justice system		C&FS	Chris Spencer/Richard Selwyn	Finance: Workforce:	Young People's Commissioning Plan 2011-2014; Public Health Outcome	PH1.1. children in poverty; PH 1.3. pupil absence; PH 1.4. first time entrants to	Complete This action is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015

Support the development of the Families First project	Reduce debt collection leading to mental health and possible increase in domestic violence		C&FS	Chris Spencer/Richard Selwyn	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH 1.5. 16-18 year olds not in education, employment or training	This action is replaced by new action plan based on Commissioning Intentions. See C&F Action Plan	R	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
To enable young carers to maintain schooling and continue to live with parents who have illness and/or disability	Develop a programme to identify and support young carers		C&FS	Chris Spencer/Richard Selwyn	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014;	PH 1.3. pupil absence	Recommissioning underway with data gathering, engagement with schools and identification of young carers. This action is replaced by new action plan based on Commissioning Intentions	G	http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
DEMENTIA										
	Use social marketing to raise awareness of early signs of dementia and encourage people with signs of suspected dementia to access services early		PH/Comms	Sandra Husbands/Fergus Sheppard	Finance: Workforce:		PH 4.16.Dementia and its impacts (Placeholder)	This was not a key priority for the Dementia Task and Finish Group this year	B	
	Annual health promotion campaign		PH/Comms	Sandra Husbands/Fergus Sheppard	Finance: Workforce:		PH 4.16.Dementia and its impacts (Placeholder)	This was not a key priority for the Dementia Task and Finish Group this year	B	
	Include the dementia "screening" questions in the health checks programme	Mar-14	PH	Sandra Husbands	Finance: none required Workforce: Rosanna Cowan		PH 4.16.Dementia and its impacts (Placeholder)	Updated health checks contract includes dementia screening	G	
	Develop an integrated care pathway for dementia, including early awareness and access to memory clinics	Integrated Care Pilot (ICP) transfer to Whole System Integration by 1.04.15	CCG/ Adult Social Care	Dilip Patel/ Bernie Flaherty/ Sue Conn	Finance: Workforce:	Joint Dementia Strategy(2010-2013), Management of patients through Whole System Integrated Care. Risk Stratification of patients to support targetted care. No-one left alone (NOLA) support for over 75 year olds. Support self care through Education/training.	PH 4.16.Dementia and its impacts (Placeholder); PH4.13. Health-related quality of life for older people (Placeholder); PH4.13. Health-related quality of life for older people (Placeholder); ASCOF 1B: The proportion of people who use services who have control over their daily life	ICP established with patients with complex needs supported through care packages. Practices establishing systems for supporting patients with complex needs. Recruitment of qualified staff identified as risk. SM: Dementia Task & Finish group has been set up which included stakeholders across Harrow. One of the priority areas will be to review the pathway to 'Easier Access to Dignosis and Assessment'. This sub group is due to meet in August 2014. The Memory clinic have been redesigned to offer a holistic health and social care model and will be delivered from GP practices in line with the 'Care closer to home' strategy.	A	
Reduce the impact on individuals suffering from dementia and their carers	Promotion of "self care" through programmes such as Memory Matters – a reminiscence project for older people provided as part of community learning		CCG/ Adult Social Care/C&C	Dilip Patel/ Bernie Flaherty/ Marianne Locke	Finance: Workforce:	Joint Dementia Strategy(2010-2013)	PH4.13. Health-related quality of life for older people (Placeholder);	Update of dementia strategy (under auspices of the multi-agency dementia task and finish group) underway. 'Joined up' cross-economy dementia provision will be prioritised, with emphasis on the significant benefits of preventative support in early stages, and of higher-level community and acute sector services as required. Revised action plan will be ratified winter 2014.	A	
Safeguarding adults with dementia	Ensure all those working with older or vulnerable adults have had safeguarding training (including health professionals)		Adult social care	Thom Wilson	Finance: Workforce:	Safeguarding Adults Board Business Plan, Training and Prevention Strategy 2010-2013; Early Intervention Strategy 2013	PH4.13. Health-related quality of life for older people (Placeholder);	The Memory clinic have been redesigned to offer a holistic health and social care model and will be delivered from GP practices in line with the 'Care closer to home' strategy.	G	

Ensure people with dementia and their carers have access to the services and benefits that they need	Ensure all carers have a regular health review	Adult social care/CCG	Bernie Flaherty/Dilip Patel			Carers strategy – Making change happens (2008-2011)	proportion of carers who report that they have been included or consulted in discussion about the person they care for; ASCOF 3D: The proportion of people who use services and carers who find it easy to find information about services; ASCOF 4A: The proportion of people who use services who feel safe; ASCOF 4B: The proportion of people who use services who say that those services have made them	Carers Local Improvement Scheme (LIS) has been rolled out to GPs across Harrow. The LIS asks GPs to identify carers and offer annual health checks and priority appointments when required.	G	
--	--	-----------------------	-----------------------------	--	--	---	---	---	---	--

SECONDARY PREVENTION: BREAKING THE CYCLE AND SUPPORTING INDEPENDENCE

LONG-TERM CONDITIONS										
	Redesign housing support provision to optimise impact within available resources: Implement new support model for Council sheltered housing services: • Plan future use of Supporting People funding • Identify any affordable, alternative housing options required by people with social care needs • Roll out a borough 'Circle of Support' to assist residents to have lower level needs met. • Review housing options for looked after children. • Work with social housing providers in their asset management strategies for existing supported housing, to ensure any plans for re-provision are in line with Harrow's priorities	July 13 - ongoing	Housing	Lynn Pennington/Jane		Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017; Supported Accommodation Strategy; Homelessness Strategy	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.	Discussions ongoing with local registered provider seeking to remodel sheltered housing schemes and nominations deed being worked up. Will be focussed primarily on older people with some wheelchair accessible housing. Quotas for YPLC are under review and alternative housing options are being developed. We are constantly trying to increase the supply of economically realistic housing solutions through Help2Let.	A	http://harrowhub.harrow.gov.uk/download/5400/private_sector_housign_strategy ; http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy ; http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012 ; Homelessness Strategy
	Invest in housing stock particularly in supported housing sector		Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017; Supported Accommodation Strategy; Homelessness Strategy	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.	Housing's Homes for Harrow project is exploring the potential and feasibility of delivering additional homes and investing in existing stock on a number of sites across the borough. Housing will work with partners to deliver the most appropriate forms of housing on these sites. The Gateway Service is currently managed within SP for all floating support services.	G	http://harrowhub.harrow.gov.uk/download/5400/private_sector_housign_strategy ; http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy ; http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012 ; Homelessness Strategy
	Implement the housing strategies developed in 2012: including Increasing housing stock; Increasing and improving access to good quality private sector housing; Enable and enforce better housing conditions in the private sector Bringing houses back into use; Improving existing stock and prioritising according to need; Procuring additional supported housing;		Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.	Strategies implemented following approval by Cabinet in April 2013, which outline how the Council will deliver on these actions. Periodic monitoring of strategies to measure progress against action plans. Annual review of Housing, Private Sector Housing and Homelessness strategies has commenced, with the review of the Tenancy and Allocations strategies to follow in late Summer 2014. Homes for Harrow project is investigating the potential to build additional homes on a number of sites across the borough.	G	http://harrowhub.harrow.gov.uk/download/5400/private_sector_housign_strategy ; http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy ; http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012 ; Homelessness Strategy

	Enforcement activities to ensure noise is at an acceptable level to the people of Harrow		Environmental health	Taiq Chowdhury	Finance: Workforce:	Waste Management Strategy (2010-2016); Risk Management Strategy 2010	PH 1.14. The percentage of the population affected by noise (Placeholder)	A robust process of noise nuisance monitoring is in place, with customers completing a noise pack for officers to investigate.	G	http://harrowhub.harrow.gov.uk/download/5408/waste_management_strategy; Waste Management Strategy 2010-2016
Reduce the impact of poor housing on people with long term conditions	Enforcement activity to address "Beds in sheds" and improve standards of private rented accommodation in Harrow	Review to begin June 13	Environmental Health/Housing	Dave Corby	Finance: Workforce:	Waste Management Strategy (2010-2016); Risk Management Strategy 2010; Private Sector Housing Strategy 2013-2018; Draft Housing Strategy 2012-2017	PH 1.15. Statutory homelessness	A strategy group has been created, comprised of officers, Members and partners, to tackle beds in sheds. The group meets monthly to review progress and set priorities. Enforcement activities have been carried out through the Weeks of Action programme, with the use of intelligence to target resources. A grant was received for the purchase of thermal imagery technology to target potential sites and focus enforcement activities. Work is on going	G	http://harrowhub.harrow.gov.uk/download/5408/waste_management_strategy; Waste Management Strategy 2010-2016; Risk Management Strategy Risk Appetite Statement
	Promote uptake of health checks including use of social marketing	Jun-13	Public Health	Sandra Husbands/Mary Cleary	Finance: £10k Workforce: Rosanna Cowan		PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to non-cancer screening programmes	Social media has not been used. Health checks programme has been promoted at various events throughout the borough.	A	
	Evaluate outcomes and referrals onto other services as a result of health checks programme	Mar-14	Public Health	Sandra Husbands/Mary Cleary	Finance: none required Workforce: Rosanna Cowan		PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to non-cancer screening programmes	Enforcement activities have been carried out through the Weeks of Action programme, with the use of intelligence to target resources	R	
Early identification of cardiovascular disease and diabetes through the health checks programme	Implement a programme of activity to provide health checks to Harrow residents who are not yet registered with GPs	Sep-13	Public Health	Sandra Husbands/Mary Cleary	Finance: within health checks budget Workforce: Rosanna Cowan		PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to non-cancer screening programmes	Scoping exercise to provide health checks in community pharmacies has been carried out. Other venues and opportunities are also being scoped.	A	
Early identification of COPD	Implement evidence based programme on community spirometry to reduce smoking rates		Public Health	Carole Furlong	Finance: Workforce:	Tobacco Needs Assessments 2010	PH 4.7. Mortality from respiratory diseases; PH2.21 Access to non-cancer screening programmes	Plans postponed due to lack of funding	R	
	Develop and implement Integrated Pathways for • Stroke • Diabetes • CHD	Integrated Care Pilot (ICP) transfer to Whole System Integration by 1.04.15	CCG/Adult Social Care	Amol Kelshiker/ Bernie Flaherty	Finance: Workforce:	patients through Whole System Integrated Care. Risk Stratification of patients to support targetted		ICP established with patients with complex needs supported through care packages. Practices establishing systems for supporting patients with complex needs. Recruitment of qualified staff identified as risk	A	
	Establish a monitoring system against the pathways to identify practices who may need support	Ongoing	CCG/Adult Social Care	Amol Kelshiker/ Bernie Flaherty	Finance: Workforce:		PH 2.17. Recorded diabetes, PH4.7 Mortality from respiratory diseases, PH. 4.4 Mortality from all cardiovascular diseases (including heart diseases and stroke); PH4.3 Mortality from causes considered preventable;	ICP team supporting practices to develop and impliment services commissioned - on-going	A	
Integrated pathways for CHD, Stroke, Diabetes and COPD	Monitor numbers accessing services and source of referrals (and identify unmet need and areas of low acceptance of programmes)	Ongoing	CCG/Adult Social Care	Amol Kelshiker/ Bernie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010		On-going review of Community nursing services and developing links with Peer Groups	A	

	Identify the need for and effectiveness of specialist community nursing services and implement as appropriate service	Ongoing	CCG	Amol Kelshiker	Finance: Workforce:	provides Nursing care and rehabilitation with consultant advice for patients at home to avoid inappropriate	On-going review of Community nursing services and developing links with Peer Groups	A
	Identify the need for and effectiveness of peer mentoring programmes and implement as appropriate	Mar-15	Public Health	Sandra Husbands	Finance: none required Workforce: Health improvement team	Community rehabilitation including falls service and neuro rehabilitation	Business case & provider appointed May 2014. Volunteers recruitment started June 14 to provide peer mentoring capacity, envisage completion in Sept to begin training and to go live March 2015	G
Support for people with Long-term conditions	Support healthy lifestyles through sport and physical activity		CHW (C&C)	Marianne Locke	Finance: Existing budgets/contracts Workforce: Sports Development team/Contractors		EOR programme and a new programme called Healthwise for people identified as being at risk through health checks programme in place (since 2008) and are used by around 1200 people per year.	G

MENTAL HEALTH

Promote awareness of mental health issues	Mental health promotion campaign	Yearly/Ongong	PH/Comms/C&C/Adult Social Care	Sandra Husbands	Finance: to be determined Workforce: health improvement team; comms team		A yearly campaign to promote mental health awareness in the borough is organised during World Mental Health Day (10th October) in partnership with mental health service providers. A training project to promote mental health in the workplace for council staff is underway. The training will be extended to external employment and businesses should funding become available. Activity based training for staff working in council commissioned care homes is underway. 50 care staff expected to be trained to deliver suitable activities to meet mental health and wellbeing needs of residents	G
	Encourage/commission anti-bullying and self esteem programmes /campaigns in schools, e.g through Schools Wellbeing Programme		Education/ PH/Comms/C&C	Leora Cruddas/Laura Fabunmi/Lindsay Coulson/Marianne Locke	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	Several schools are engaged in the following programmes: Rights Respecting UN scheme based on the UN convention on the rights of the child. Social and Emotional Aspects of Learning; Healthy Schools London Programme; Various counselling and mentoring schemes in schools and clusters; School Sports Programme (all); Personal Social Health and Emotional Education (PSHE - all); Citizenship curriculum and extended activities; Careers Information Advice and Guidance (CIAG); Four schools in The Vegetables Project (sponsored by Public Health); National Curriculum for Sport; Work of schools councils touches upon health and well being issues for pupils; Harrow Youth Parliament very engaged on mental health of YP; Schools anti-bullying policy; good and better outcomes in school inspections for safeguarding and behaviour (pupils, staff and parents are questioned about this); Work with safeguarding leads and early intervention services and LADO as needs arise. Public Health commissioning of emotional wellbeing support to Secondary schools and Healthy Schools London support to	G
	Promote awareness of early signs and symptoms of mental health problems		PH/Comms/C&C/Adult Social Care	Lindsay Coulson/Sandra Husbands/Marianne Locke/Bernie Flaherty	Finance: Workforce:		Workplace mental health promotion training for council staff is underway. A draft strategy to promote mental health and wellbeing in Harrow has been developed for implementation this year.	G

	Promote awareness of links between mental health and substance misuse including alcohol		Education/ PH/Comms/C&C/Adult Social Care	Leora Cruddas/Lindsay Coulson/Michelle Williams/Marianne Locke/Bernie Flaherty	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		Links made in the Emotional, Behavioural and Mental Health review for children's services.	G	http://harrowhub/downloads/file/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015
Reduce stigma of mental ill health	Support national campaigns		Education/ PH/Comms/C&C	Lindsay Coulson/Carole Furlong/Marianne Locke/Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		Co-commissioning with Public Health to raise awareness of mental Health in schools & in the community	G	http://harrowhub/downloads/file/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015 ;
	Promote community cohesion to improve sense of belonging		Education/ PH/Comms/C&C/Adult Social Care	Marianne Locke/Samia Malik	Finance: Workforce:	Harrow's Involvement and Reputation Plan 2012/13		Festival of events including Under 1 Sky delivered. Community tensions regularly monitored and intervention put in place where needed. Hate crime reporting via Stop Hate UK promoted and hate crime case work provided by Harrow Equality Centre. Wide variety of Arts, culture and sports programmes in place to provide opportunities for people of different background to come together over shared interests. Adult and community learning offer a range of learning opportunities for people of different backgrounds. Volunteers of all background are celebrated via the Harrow Volunteer Award. Multiagency Prevent Panel supports individuals vulnerable to being recruited into radicalisation and extremism. Grants allocated to voluntary/community organisations to support the local community on a wide range of activities/projects. Harrow Interfaith Council actively works with a range of local community groups to promote unity and community cohesion.	G	Communications Plan
Promote early identification of mental health problems	Raise awareness of postnatal depression in pregnant women, new parents, midwives, health visitors and general practice staff		CCG/PH/Comms	Dilip Patel/Sandra Husbands/Lindsay Coulson	Finance: Workforce:	Harrow's Involvement and Reputation Plan 2012/13		This action will be implemented as part of the mental health promotion and wellbeing strategy from 2015	A	Communications Plan
	Promote early identification of mental health problems in general practice		CCG/PH/Comms	Dilip Patel/Sandra Husbands/Fergus Sheppard	Finance: Workforce:		PH1.6. People with mental illness and or disability in settled accommodation;PH1.19. Order people's perception of community safety (Placeholder);PH1.18.Social connectedness (Placeholder); PH2.23. Self-reported well-being	New Commissioning Manager at CCG in place - to develop mental health strategy	A	
	Raise awareness of mental health problems in schools and in the wider community through campaigns and use of champions		C&FS/PH	Leora Cruddas/Laura Fabunmi	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014		Have set up Emotional Wellbeing and Mental Health partnership board which includes Schools. Meeting with Secondary School Heads raising awareness of need to design new system to support schools with mental health.	G	
Reduce suicide in Harrow	Develop suicide prevention strategy including: Identification of at risk groups Identify and address issues around suicide 'hot spots' Develop the referral pathway for health sector and voluntary sector support Bereavement care and care for people who have a family member, friend or colleague/class mate that has attempted suicide		Public Health / Safer Harrow/CCG	Sandra Husbands/Dilip Patel	Finance: Workforce:	Community Safety Partnership Plan 2008-2011; Safer Harrow Partnership's Crime, Disorder and Drugs Strategy, Suicide Prevention Action Plan		Action plan in place - due to audit in 2014-15	Y	

	Develop integrated care pathway for people with common mental health problems		CCG/Adult social care/CNWL	Dilip Patel/Bernie Flaherty	Finance: Workforce:		PH1.6.People with mental illness and or disability in settled accommodation	CCG and LBH commission an integrated secondary mental health system led by CNWL. The 3 partners have redesigned specialist housing pathways and processes. We are now working on improved pathways between acute services and general housing providers	Y
	Develop integrated care pathway for people with severe and enduring mental illness		CCG/Adult social care/CNWL	Dilip Patel/Bernie Flaherty	Finance: Workforce:		PH 1.7. People in prison who have a mental illness or significant mental illness (Placeholder); PH 1.8. Employment for those with a long-term health condition including those with a learning difficulty / disability or mental illness	As above re: secondary services. CNWL, LBH and Rethink Mental Illness have redesigned employment sections of employment support and the borough is now one of the highest achieving for people on CPA in employment	G
	Develop integrated care pathway for child and adolescent mental health services	Complete	CCG/C&FS	Dilip Patel/Leora Cruddas	Finance: Workforce:		PH 2.8.Emotional well-being of looked after children (Placeholder); PH2.7 Hospital admissions caused by unintentional and deliberate injuries in under 18s	Review of emotional, behavioural and mental health services is underway by the CCG and LA and expected to redesign pathways. This action is replaced by new action plan based on Commissioning Intentions	G
Ensure seamless high quality of services for patients	Integrate health and social care professionals and carers	Ongoing	CCG/ Adult Social Care	Dilip Patel/Bernie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010; Commissioning Plan for Learning Disability Service 2011-14		Reviews of mental health and learning disability services are underway by the CCG, LA and key partners, and are expected to redesign pathways.	A
Increase capacity in voluntary sector to support people with mental health problems and their family/carers	Support the development of community networks				Finance: Workforce:				
	Work in partnership with the voluntary sector on service developments				Finance: Workforce:	Community Development Strategy 2007-10;			G
	Identify opportunities for innovative service delivery				Finance: Workforce:	Community Involvement/Engagement Strategy	PH1.18.Social connectedness (Placeholder); PH2.23 Self-reported well-being	LBH has commissioned Harrow Mutual Support Network, which will be led by a voluntary sector consortium. LBH also let a contract to Rethink Mental Illness to run The Bridge day centre which accommodates a wide range of voluntary support services and projects. Supporting People contracts have been re-let and won by third sector providers	
	Scope action to support social enterprise and third sector commissioning		Adult Social care	Bernie Flaherty	Finance: Workforce:				
DIGNITY AND CHOICE AT THE END OF LIFE (EOL)									
	Update the strategy developed in 2011		CCG	Lawrence Gould	Finance: Workforce:			Awaiting CCG Chair guidance	A
Improve care for people at end of life	Develop integrated care pathway for EOL care		CCG/Adult Social Care	Lawrence Gould/Bernie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010;		New Pathway still under review,currently awaiting board direction.	A
	Raise awareness of EOL care pathway in primary care				Finance: Workforce:			Pathway has been discussed with Stakeholders. Awaiting CCG Chair guidance	A

	Promote awareness of EOL pathway in residential and nursing homes				Finance: Workforce:			linked to ICP work and continuing care team. Awaiting CCG Chair guidance	A	
	Find efficiencies in the EOL care pathway				Finance: Workforce:			Scoping of project complete. Awaiting CCG Chair guidance	A	
Increase access to end of life care	Identify additional sources of funding		CCG	Lawrence Gould	Finance: Workforce:			Not responded	Y	
	Consider funeral support as part of emergency response fund	Complete	Benefits Team/Housing	Jennifer Townsley/ Bernie Beckett	Finance: Workforce:		DWP Social Fund The Help Scheme Policy	Grants for funeral payments remain within the elements of the Social Fund continuing in operation with the DWP Support for travel to funerals for immediate family sit within the Emergency Relief Scheme but only if the person meets the criteria for access to this fund.	G	
	Review the availability of bereavement care for children		CCG	Lawrence Gould/ Genevieve Small?	Finance: Workforce:			Not responded	Y	
Support for bereaved families	Investigate appropriate interventions for bereaved children				Finance: Workforce:		The Children and Young People's Commissioning Plan 2011-2014	Not responded	Y	
POVERTY										
	Ensure information is available on council website, within libraries and through Access Harrow.		Housing/ Adult Social Care/ C&C	Lynn Pennington/ Bernie Flaherty/ Marianne Locke	Finance: Workforce:			Information for those with a Housing Need is now available through our Targeted Housing Options pages on Local website.	G	
Promote awareness of sources of advice and support for people with financial difficulties including role of CAB, Libraries and Children's centres	Local media promotion of advice and support services through Harrow People and /or Homing In magazine(s)		Housing/ Adult Social Care/ C&C	Lynn Pennington/ Bernie Flaherty/ Marianne Locke	Finance: Workforce:		Resident Involvement Strategy	HomingIn is produced quarterly (with latest version: Spring 2013).	G	
	Encourage young people to remain in education until age 18 at least		C&FS	Leora Cruddas	Finance: Workforce:		The Children and Young People's Commissioning Plan 2011-2014; Children Services Directorate 2011-13 Plan	RPA strategic group working to strengthen links to industry and colleges to promote wider range of Post 16 options; Among the lowest level of NEETs in the country; Very good CIAG in conjunction with schools for those who drop out. See C&F Additional Plan This action is replaced by new action plan based on Commissioning Intentions.	G	Children and young People's Commissioning Plan 2011-2014
	Encourage adult learning particularly in poorer families		Community Learning Team (C&C)	Marianne Locke	Finance: Workforce:		Community Development Strategy 2007-10; Community Involvement/Engagement Strategy	Not responded	Y	
	Identify potential bursaries to enable young people in poorer families go to university and support them in their applications.		C&FS	Leora Cruddas	Finance: Workforce:		The Children and Young People's Commissioning Plan 2011-2014	This action has been included in the improvement plan for care leavers. This action is replaced by new action plan based on Commissioning Intentions	A	

Promote education, training and skills development to improve employment prospects	Promote volunteering and apprenticeships to develop work skills		E&E	Mark Billington	Finance: Workforce:	Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010	Development Skills for Care consortium with Brent & Ealing to increase apprentices in care sector. Apprentices and local labour built into contract for RNOH, Anmer Lodge & Colart.	G
Through the local development framework, promote enterprise in Harrow to bring in more jobs and support people to retrain to enable posts to be filled locally and actively develop programmes to help people into work	Remove some of the barriers to new business to encourage the development of vibrant high streets across the borough		E&E	Stephen Kelly/ Mark Billington	Finance: Workforce:	Enterprising Harrow 2007-16	Local Development Order for North Harrow. Planned LDO for Station Road in 2013;	G
	Take in to consideration the employment needs of people with disabilities		E&E	Caroline Bruce/Stephen Kelly/ Mark Billington	Finance: Workforce:	Enterprising Harrow 2007-16; Harrow Sustainable Community Strategy (2009-2020)	"Joint working initiated with Remploy. Building regulations also take into account consideration needs of people with disabilities"	G
	Support employment access schemes such as Xcite		E&E	Caroline Bruce/Stephen Kelly/ Mark Billington	Finance: Workforce:	Harrow Sustainable Community Strategy (2009-2020)	Construction skills commitment incorporated into all major devpt schemes via S106 & 46 workless residents placed on sites. (An additional 153 supported into work through Xcite). Clauses negotiated in forthcoming developments on RNOH, Colart & Anmer Lodge.	G
	Establish task group;	Complete	Welfare Reform Task Group	Bernie Beckett	Finance: Workforce:		Completed	G
Undertake analysis	Complete	Welfare Reform Task Group	Bernie Beckett	Finance: Workforce:		Completed	G	
Develop cross directorate approach to supporting families/ people affected by welfare reform.	Ongoing	Housing/ Public Health/ Adult social care	Bernie Beckett/ Carole Furlong/ Bernie Flaherty	Finance: Workforce:	The Pilot Help Scheme Policy 2013	The Help Scheme has been agreed by members and is currently being developed. A report will be put to members in December to propose the Help Schem for year 2014/15	G	

Housing support to help with relocation discussions and on-going support	2013 -ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	In Place	G	http://harrowhub.harrow.gov.uk/download/5398/housing_strategy_ http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012
Undertake tenancy audit to identify vulnerable people and identify potential empty or under used properties	Ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	Permanent Tenancy Audit Officer and Tenancy Welfare Officer appointed	A	http://harrowhub.harrow.gov.uk/download/5398/housing_strategy_ http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012
Support new tenants with 6 weekly visits	Ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017;	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	performance is reported via Improvement Board and Tenant Scrutiny Panel	A	
Develop targeted housing support rather than universal support service to help those in greatest need	2013-ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	Our homelessness service supports homeless vulnerable adults. Our revised allocations scheme gives greater priority to those whose housing is unsuitable because of serious illness or disability. Jane : The Sheltered Support Co-coordinators give welfare benefit advice to tenants over 60 who are in sheltered housing in order to maximise their income . There is only a very small number of tenants who claim Job Seekers allowance and require help re looking for jobs. All of the support coordinators have been trained in giving welfare benefit advice and would be giving such information out themselves rather than passing to the new tenancy welfare officer .	G	
GPs to implement the "Pathway to Work" report findings		CCG/ NHSE/ Public Health/EE	Mark Billington/ Sandra Husbands	Finance: Workforce:			3 Job fairs attended by 659 residents, included exhibitors offering advise in training, budgeting, and offering employment	A	
Develop appropriate resources for general practice to use to give advice to patients		CCG		Finance: Workforce:			Met GPs and sent information about help scheme.	G	

Identify families/households most

Identify families/households most affected by the welfare reform changes and implement actions to support them to minimise the impact including	GPs to refer people suffering from stress and anxiety over personal finances to advice and support services e.g. CAB		CCG	Sunny Mehmi	Finance: Workforce:			Development of the IAPT model to support patients suffering from depression, stress and anxiety. This Service has now moved to self referrals.	G
• Offering debt advice • Helping people learn how to budget • Supporting people who decide or have to move from Harrow to an area where private sector rents are cheaper	Consider a scheme to offer benefits and debt advice sessions in larger practices and health centres		CCG/Benefits		Finance: Workforce:			Not under consideration due to costs and capacity	R
• Supporting people into work (see work & worklessness section)	Promote benefits available to people who are eligible but who don't claim them. Given the current economic climate and the cuts to benefits, consideration should be given with regards to collection and enforcement activities		Welfare Reform Group	Bernie Beckett/ Communications	Finance: Workforce:	Council Tax Debt Collection Policy Corporate Debt Collection Policy		Promotion of Benefits and support available is ongoing, delivered by Communications in partnership with Housing/Benefits and Economic Development The Council Tax Debt Collection Policy has been reviewed in partnership with the Community Reference Group and Welfare Reform Project Structure. The Corporate Debt Collection Policy is currently being reviewed and is due to be taken to Councillors at Scrutiny later in the Summer	A
Support people in poverty or approaching poverty to participate in society	Explore level of concessions for adult learning, art centre programmes and leisure services.		C&C	Marianne Locke	Finance: Workforce:			Not responded	Y
Develop proposal for a social fund to support vulnerable people in temporary need e.g. pregnant women, people with medium term illnesses, those most affected by benefits changes.	Hardship fund and HRA fund established to support council tenants affected by welfare changes		Benefits/ Housing	Jennifer Townley/ Jane Fearnley	Finance: Workforce:	Housing Strategy 2013-18, Homelessness Strategy 2013-18		Limited take up - but ongoing work with Housing Officers and CAB to maximise DHP take up. £81k allocated to 100 cases	G
Support families with highest need through the Families First programme	Identify and support families with highest need through the Families First programme including development of a family learning programmes to break intergenerational culture of dependence.		See Children's Section		Finance: Workforce:			This has been replaced by new action. See Children's Section	R
	Initiate a programme of identification of cold homes		Climate Change Team/ Housing	Lynn Pennington	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018		This is linked to the Winter Warmth project	G
	Promote awareness of Green Deal and other fuel efficiency programmes		Climate Change Team/ Housing/Public Health	Lynn Pennington	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018		Currently procuring partner to deliver programme. Promotion to be escalated as soon as delivery plan is in place	A

http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy

http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy

	Require Energy Performance Certificates for rental sector housing		Climate Change Team/ Housing	Andrew Baker	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018		Energy Performance certificates are collected on lease hold properties and council empty properties before letting to new tenants	G	http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy
Reduce the level and impact of fuel poverty across the borough	Identify external sources of funding to continue the winter warmth programme (Harrow Housewarmers).		Climate Change Team/ Housing/Public Health	Andrew Baker/Lynn Pennington	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018; Supported Accommodation Strategy		Looking for an ECO partner currently who will work with us to identify funding for an offer targeting fuel poor across borough. Partner to be in place by September 2014.	A	http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy
Maintain community infrastructure to provide free green space for people to exercise	Increase community "ownership" of parks and green space.		Public Realm	Stephen Kelly/ John Edwards	Finance: Workforce:	Place Shaping Service Plan 2012 2013; Enterprising Harrow 2007-16		"Through the implementation of the Green Grid strategy, 12 projects were held during 2013 - 2014 that resulted in over 800 hours of volunteering in parks from across the borough. The number of parks user groups increased last year to 12, with the groups taking responsibility to self maintain areas of the parks	A	http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013
	Promote Community Warden programme in green belt				Finance: Workforce:			The Harrow Nature Conservation Group holds quarterly inspections / reviews of works carried out with volunteer wardens	A	
	Develop volunteers programmes to maintain green space and use of allotments				Finance: Workforce:	Place Shaping Service Plan 2012 2013		All allotment sites now have a designated site representative, who work towards self maintenance and also relationship management between plot holders. A wider volunteering contract is being development by Environment and Enterprise to set out expectations from all parties	A	http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013
	? look at use of parks in relation to community preferences				Finance: Workforce:	Open Space Strategy 2013, Harrow Green Grid Project		A wider volunteering contract is being development by Environment and Enterprise to set out expectations from all parties	A	http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013
Promote a "grow for health" programme to provide fresh 'free' food and exercise.	Identify unallocated allotments and offer to those living in poverty – possibly as a group rental			John Edwards/Jerry Hickman?	Finance: Workforce:	Allotment Strategy		The allotment stratgy is currently being drafted	A	http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013
	Consider expansion of allotments in Harrow utilising park edge sites				Finance: Workforce:	Place Shaping Service Plan 2012 2013; Site Allocations Development Plan Document Part 1& 2		A number of sites were considered as part of making more efficient use of land. At this stage there have been no sites identified that provide sufficient benefit to progress	A	http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013
	Consider the establishment of a land bank scheme (those with gardens that don't/can't maintain them to allow those without gardens to use them to grow food) after scoping out with local communities		Public Realm		Finance: Workforce:	Not currently contained in any strategy		This has not been progressed. Public Health has commissioned a project on community growing	R	http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013

	Promote local procurement/local supply chain through key contracts e.g. repairs contractors.		Procurement	Richard Akinsanya	Finance: Workforce:	Corporate Procurement Strategy 2009-2012; Harrow Core strategy- LDF 2012		Sustainable Procurement policy. DCLG & FSB awards for promotion of local supply chains	G	http://harrowhub.harrow.gov.uk/download/5379/core_outcomes_july_2012_ http://harrowhub.harrow.gov.uk/download/2009/procurement_strategy
As the largest employers in the area, the local authority and NHS should lead by example	Include a requirement in contracts for local contractor- based apprenticeships and graduate placements.		Procurement	Richard Akinsanya	Finance: Workforce:	Corporate Procurement Strategy 2009-2012; Harrow Core strategy- LDF 2012		Action plan included in contracts for local contractors to show how they will involve apprentices and graduates for placement.	G	http://harrowhub.harrow.gov.uk/download/5379/core_outcomes_july_2012_ http://harrowhub.harrow.gov.uk/download/2009/procurement_strategy
Promote healthy workplaces so that when people have a job, they have a good work-life balance. E.g. controlling volume of work, hours of work; allowing time to engage in family and personal activities and recreation.	Work with Chamber of Commerce and Harrow in Business to promote healthy workplaces including <ul style="list-style-type: none"> • Healthy eating options in work restaurants; • Stop smoking courses within work time to result in fewer smoking breaks and increased productivity • Stress management courses • Workplace exercise • Defined breaks affording time for interaction on non-work, social level with colleagues • Supporting parents into work through flexible working patterns • Utilise volunteers more through community activities as part of work experience and Support education of volunteers 				Finance: Workforce:			We have joined the London Healthy Workplace Charter and will be promoting it to Harrow businesses in 2014-15. We aim to get 5 medium-large employers on the schemes in this year. Workplace mental health awareness workshop for council staff will start in September 2014. This will be expanded to external harrow businesses as part of Healthy Workplace Charter should funding becomes available	G	
	Pull together all information to allow for signposting			Taiq Choudoury/Jon Turner/Sandra Husbands	Finance: Workforce:					
	Consider a healthy Harrow employer award		HR/E&E/Support from public health team		Finance: Workforce:					
	Commission local voluntary sector organisations to maintain green grid; improve their communities and promote local Arts programmes				Finance: Workforce:			Not responded	Y	
	Develop a volunteer matching/ time bank/land bank programme through commissioning of the CVS-run Volunteer Centre				Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan		Not responded	Y	http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15
	Consider a programme of skill building and support in bidding for funding from national organisations				Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan		Not responded	Y	http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15

HARROW HEALTH AND WELLBEING ACTION PLAN (2013 - 2016) C&Fservice/CCG Additional Actions (put forward by Richard Selwyn)

PRIMARY PREVENTION: LIFESTYLES AND COMMUNITY										
Objectives	Action	Timescale	Lead Directorate / Partner	Lead Manager	Resources	Related Strategies	outcomes does this contribute to?	Progress	R A G	Link to strategy
WS1. EARLY INTERVENTION										
1	fv	2016	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	7.3	Ongoing	A	Joint Commissioning Intentions
2	Improve children and young people's participation in cross-organisational arrangements	2014	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	7.3	Increase in co-production and co-design of services - see our plan and commissioning	G	Joint Commissioning Intentions
3	Develop integrated Early Intervention teams	2016	C&F / CCG	Wendy Beeton	Within current allocation	Our Plan: Children & Families	7.3	Ongoing	G	Joint Commissioning Intentions
WS2. CONTINUING CARE										
4	Build a market place of services for activities and short breaks	2014	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.1	Complete - new market established increasing services from 3 to 30 and giving choice to parents	G	Joint Commissioning Intentions
5	Validate all continuing care placements to establish funding streams	2016	C&F / CCG	Roger Rickman	Within current allocation	Our Plan: Children & Families	6.1	Ongoing	A	Joint Commissioning Intentions

	Objectives	Action	Timescale	Lead Directorate / Partner	Lead Manager	Resources	Related Strategies	outcomes does this contribute to?	Progress	R A G	Link to strategy
6		Agree operational policy for assessment, service planning and decision making for continuing care	2014	C&F / CCG	Roger Rickman	Within current allocation	Our Plan: Children & Families	6.1	Complete	G	Joint Commissioning Intentions
7		Develop tri-partite assessments for continuing care	2014	C&F / CCG	Roger Rickman	Within current allocation	Our Plan: Children & Families	6.1	Single education, health and care plans are being developed as part of the SEN Reforms	G	Joint Commissioning Intentions
8		Ensure health assessments for looked after children are timely and high quality	2015	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	6.6	Challenge from commissioners over service quality, action plan produced by provider, now seeking alternative provision.	R	Joint Commissioning Intentions
9		Ensure robust health plans are in place for looked after children with measurable health outcomes	2015	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	6.6	Challenge from commissioners over service quality, action plan produced by provider, now seeking alternative provision.	R	Joint Commissioning Intentions
10		Establish a rapid response function for unexpected child deaths	2016	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	6.6	Complete	G	Joint Commissioning Intentions

	Objectives	Action	Timescale	Lead Directorate / Partner	Lead Manager	Resources	Related Strategies	outcomes does this contribute to?	Progress	R A G	Link to strategy
11		Ensure there is effective medical leadership for the Child Death Overview Panel	2016	C&F / CCG	Melissa Caslake	Within current allocation	Our Plan: Children & Families	6.6	Complete	G	Joint Commissioning Intentions
12		Commission evidence based speech and language therapy	2013	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.1	Complete - service recommissioned	G	Joint Commissioning Intentions
WS3. EMOTIONAL HEALTH AND WELLBEING											
13		Review the spectrum of need for children with behavioural, emotional and mental health needs	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Complete - commissioning strategy produced	G	Joint Commissioning Intentions
14		Ensure children and young people have access to specialist mental health care	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Review in progress	G	Joint Commissioning Intentions
15		Establish a comprehensive multi-agency pathway for CAMHS	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Review in progress	G	Joint Commissioning Intentions
16		Reduce admissions and length of stay for specialist CAMHS in-patients service	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Review in progress	G	Joint Commissioning Intentions
17		Develop community alternatives to CAMHS to support young people in distress	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Review in progress	G	Joint Commissioning Intentions

	Objectives	Action	Timescale	Lead Directorate / Partner	Lead Manager	Resources	Related Strategies	outcomes does this contribute to?	Progress	R A G	Link to strategy
18		Ensure children and young people with learning difficulties have improved access to specialist community mental health care, in-patient assessment and treatment	2016	C&F / CCG	Roger Rickman	Within current allocation	Our Plan: Children & Families	6.5	Ongoing	G	Joint Commissioning Intentions
19		Data sharing and mapping of needs for children with emotional, behavioural or mental health needs, identifying gaps in services, thresholds and pathways	2015	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	Pathway mapping in progress to identify gaps	G	Joint Commissioning Intentions
20		Establish a programme board for emotional, behavioural and mental health involving schools	2014	C&F / CCG	Richard Selwyn	Within current allocation	Our Plan: Children & Families	6.5	EBMH Partnership Board established, reporting to the C&F Commissioning Exec	G	Joint Commissioning Intentions